

NEWSLETTER

May 2004 Volume 34, number 2

My SUNYLA Horoscope

By Hilary Sternberg

Occasionally, I wander to a neglected part of my newspaper, like when I consult the sports page for a tire sale. Sometimes I discover and read my horoscope. Of course I limit my commitment to such entertainments, savoring the good news messages that come my way and toss the bad or silly ones aside. A few days ago however, my horoscope was right on target for a change. There in black and white it said "Getting involved in something worthwhile will lead to all sorts of new adventures and possibilities."

Immediately, I knew that this was talking about **SUNYLA**! I got involved with this organization in 1996 because a colleague, a librarian at another SUNY campus, was kind enough to ask me to chair a SUNYLA committee. "Getting involved" is a great way to bring new librarians into the fold of **SUNYLA** and is also a good way to introduce our new colleagues to prospective mentors. Think about it. How did you first learn about the great opportunities in **SUNYLA**? Were you tapped by a co-worker or did you volunteer? How did a colleague get you to join? Have you tapped other newbies in turn? If you haven't tapped someone lately or haven't been tapped yourself yet, why not volunteer now? An "adventure" of "getting involved" is a good way to sum up membership in **SUNYLA**.

The adventurer in me makes me want to read my horoscope and is also why I am looking forward to the 36th annual **SUNYLA** Conference! Be sure to join us at the Membership Social on Wednesday evening at the historic 1890 House. Speaking of adventurous, the conference committee has been working over time, as this is the largest selection of sessions I've seen at any **SUNYLA** conference. Kudos go to **Ted Ciambor**, 2nd Vice-President in charge of the conference. I bet he reads his horoscope! It takes many dedicated volunteers to create a **SUNYLA** conference. Thanks go to the entire Conference and Local Arrangement committees.

I am also delighted to report our officers for 2004-2005 are: President **Ellen McCabe**, 1st Vice-President/President-Elect **Bill Drew**, 2nd Vice-President (Conference Chair) **Mark Lasek**, Secretary **Caryl Ward**, and Treasurer **Elizabeth Gulacsy**.

I also wish to thank all of our current board members for all the work they have done the past year. Working with you has been great! And of course I have experienced all sorts of new adventures and possibilities. Along with all past predictions about **SUNYLA**, great things will continue to happen! Member volunteers always find a great way to make **SUNYLA**'s future a sure bet! You won't find that on the Sports page!

ADIRONDACK COMMUNITY COLLEGE

Joyce Miller millerja @acc.sunyacc.edu

The ACC Library hosted a reading by Pulitzer Prizewinning author **Steven Millhauser** on April 1.
Millhauser, a professor at Skidmore College in Saratoga Springs, won the Pulitzer Prize for Literature in 1997 for Martin Dressler: the Tale of an American Dreamer. His most recent work, The King in the Tree: Three Novellas, was published in 2003.

ALBANY

Gerald T. Burke gburke@albany.edu

Publications/Significant Research by Library Staff:

Schmidle, Deborah J. and Barbara J. Via.
"Physician Heal Thyself:
The Library and Information Science Serials Crisis," portal: Libraries and the Academy 4,2 (April 2004): 167-203.

Professional Activities:

Yolanda A. Hollingsworth, Electronic Resources Coordinator for

the University at Albany's Science Library, is a reviewer for an online book review journal called E-STREAMS published by YBP Services. http://www.estreams.com. It is a free publication that publishes 50 to 60 short to lengthy reviews per month in the areas of science, engineering, medicine, and agriculture. The reviewers are professional librarians and research faculty throughout the United States and Canada. Since January, 2004 her review titles include: Datamining: Multimedia, soft computing, and bioinformatics, Wiley Interscience, 2003; State of the World 2004: The consumer society, WorldWatch Institute, 2004; and *Inter*networking Technologies Handbook: An essential reference for every network professional, Cisco Press, 2004.

BROCKPORT

Eileen O'Hara eohara@brockport.edu

This past year the entire staff was involved in "Radically Reimaging" the Library. Part of this work involved a staff reorganization put into effect this January. Five Department Heads are now in place: **Jenny Baker**, CORPS (Cataloging, Ordering, Receiving, Processing, Serials); **Debra Ames**, Collection Manage-

ment; Eileen O'Hara, Technology; Charlie Cowling, Instruction and Reference; Linda Hacker, Access Services. In the year ahead we will continue our strategic planning efforts, looking at new services and initiatives.

A campus-wide
"Celebration of Writing"
was sponsored by the Library on April 7th. The Library lobby was the site of a guest lecture by **James Howard Kunstler**, a major display of alumni publications, and a presentation of writing awards to Brockport students in scientific/technical, creative writing, non-fiction categories.

A "Music at Noon" concert series began in the Library with four one-hour concerts. Every two months a different musical group performed, including a Jazz duo, classical quartet, bebop band and jazz ensemble. Over 100 students and faculty came in to listen and enjoy a break from studies. The concerts were extremely well received and the Library hopes to continue the series next year.

Debra Ames, Jenny Baker, Eileen O'Hara and Shikha Sharma are taking part in the "Continuous Assessment/Continuous Improvement" series of workshops sponsored by the NY3R Councils.

BROOME COMMUNITY COLLEGE

Karen L. Pitcher pitcher_k @sunybroome.edu

BCC's librarians collaborated with faculty in the Computer Studies department to integrate four information literacy modules into a new course, CST 102: Computer-Aided Success. Students were given a pre-test to assess their information literacy skills, with a post-test to assess their learning. Later this spring, librarians will meet with the faculty teaching the course to evaluate the results.

COBLESKILL

April Davies daviesac@cobleskill.edu

Publications:

We'd like to thank the many SUNYLA members who bought copies of our Library cookbook (The New Biddie Krikker Cookbook) after seeing it mentioned in the last newsletter. Your support and interest mean so much to us! For those who haven't gotten a copy, or need a few more, please contact **April Davies** (daviesac@cobleskill.edu or 518-255-5841).

Professional Activities:

April Davies will present a poster session entitled "The Center of It All: Recent Efforts at the Van Wagenen Library" at the SUNYLA 2004 conference in Cortland.

Other:

The Library is proud to be hosting an exhibit of works from the Schoharie Photographic Club. The photographs are on display on the main and upper levels and will remain up through the end of the semester.

Nancy Van Deusen and April Davies are in the midst of the NY3Rs Continuous Assessment / Continuous Improvement workshop series.

The Van Wagenen Library has received a grant from the Capital District Library Council to complete a cataloging project for materials in archives and special collections.

Starting in April, the Library is playing host to a series of "Conversations in Academic Excellence" conducted by our VP for Academic Affairs, **Anne Myers**.



CORNING COMMUNITY COLLEGE

Cynthia C. Maier maiercc@corning-cc.edu

Melissa Santacrose, Assistant Librarian, resigned effective February 27. Melissa was hired as Access Services librarian and was responsible for the Ex Libris implementation project at Corning CC. An M.L.S. graduate from the University of Buffalo, Melissa is returning to the Buffalo area and has taken a position as a school librarian in Amherst. Corning is now seeking a Systems / Public Services librarian. The job will be advertised at the end of April with a May application deadline. Start date for the position will be August 2.

CORTLAND

Marc Wildman, MarcW@cortland.edu

Amanda Johnson presented a poster session at SUNY Cortland Scholars' Day (4/14/04) entitled: "Female Forms and Fallacies: Art Nouveau, Nature and Women." She received her MA in History degree from SUNY College at Cortland on May 14, 2004.

Ellen McCabe, Lorraine Melita and Gail Wood

have contributed biocritical essays to a recently published book, <u>The Age of Milton: An Encyclopedia of Major 17th-Century British and American Authors</u>, Alan Hager, Editor, Westport: Greenwood Press, March 2004.

Memorial Library presented a display for Black History Month in February created through a collaboration between Multicultural and Gender Studies and members of the library staff and faculty.

Dave Ritchie will be on sabbatical during the fall, 2004. His project involves developing ALEPH reports for version 16.

Ellen McCabe and Marc Wildman, presented a poster session entitled <u>Creating a Presence: Planning and Implementing a New Reference Desk</u> at the Eastern New York Association of College and Research Libraries Conference, SUNY Institute of Technology, Utica on October 10, 2003.



ESF

Environmental Science & Forestry

Jane M. Verostek jmveros@esf.edu

On Monday April 19th - in celebration of National Library Week - the Friends of Moon Library held a celebration/reception in the library in recognition of distinguished faculty.

From May through October 2004 ESF is exhibiting its' famous traveling show "The Gardens of Fletcher Steele" at the Lorenzo State Historic Site in Cazenovia, NY. The venue is an early 19th century home overlooking Cazenovia Lake and operated by the New York State Office of Parks, Recreation and Historic Preservation. Fletcher Steele (1885-1971) was an American landscape architect who served 690 clients!

librarian at the end of February. Tracy is a recent University at Buffalo MLS graduate.

Nicki Lerczak along with faculty member Maxine Long of the Humanities Department are presenting at CIT in June. Their presentation is entitled: "Information Literacy Without Borders: Responding to the Library Research Needs of Distance Learners".

News:

A day long full staff retreat was held on March 19th to revise the library's mission, vision and values. Good food, good times and great ideas came out of the retreat and the library's new mission statement can be found at http://www.genesee.edu/ Library/mission 2004.htm.

<u>GENESEO</u>

Katherine Merrill merrill@geneseo.edu

On April 21, 2004, Milne Library will be hosting the first annual "Gathering of Friends" to celebrate the creation of a "Friends of Milne Library" group. Alumni and faculty from the former School of Library and Information Science (which closed its doors in 1983) will be on hand to hear remarks from President Christopher Dahl, alum Eve Elzenga,

<u>GENESEE-</u> COMMUNITY COLLEGE

Nicki Lerczak njlerczak@genesee.edu

Staff News:

Tracy Paradis was hired as a part-time Reference

Library Director **Ed Riven-burgh**, and watch the closing ceremony of a Tibetan sand mandala painting.

Milne Library has created a newsletter! Intended for students, faculty, staff, and alumni, the first issue includes articles on renovation projects, Aleph, library collections, Friends of Milne Library, and JSTOR. Edited by Elizabeth Argentieri

(Reference/Instruction/ Special Collections Librarian), the newsletter will be published quarterly and is available through the Friends of Milne Library web site:

http://library.geneseo.edu/Friends/friends.htm

Mark Sullivan (Systems Administrator) has created a New Books list for viewing recent acquisitions by Milne Library. By going to the link provided, librarians and patrons can view the most recent acquisitions by the library in the circulating and government documents collections. For more information, contact Mark at sullivm@qeneseo.edu

Kim Davies, Coordinator of Reference Services/
Instruction Librarian, recently traveled to Dublin, Ireland to help lead SUNY Geneseo's Spring Break study abroad program, "Literary Dublin." The trip consisted of 21 undergraduate students, of all majors, and 3 faculty

members from the college. Highlights of the program included multiple walking tours around Dublin to help bring James Joyce's writing alive, a literary pub crawl, and a day trip to Northern Wales. As the Program Director is stepping down for a year's break, **Kim Davies** will collead the trip in Spring Break 2005.

MONROE COMMUNITY COLLEGE

Lori Annesi lannesi@monroecc.edu

Pam Czaja, Reference/ Distance Learning Librarian, published an article entitled "Maximizing Student Success: A Library and Nursing Department Web Partnership" in Learning Abstracts, Vol. 7, No. 1, January 2004. The article is available on the League for Innovation in the Community College Learning Abstracts website.

Ted Ciambor, Assistant Director, has received tenure and been promoted to Associate Professor.

Ellen M. Mancuso, Access Services Librarian, has accepted the National Institute of Leadership Development Grant for the Leadership 2004 Program in Scottsdale, Arizona.

Lori Annesi, Reference/ Special Collections Librarian, is on maternity leave until the end of August 2004.

NASSAU COMMUNITY COLLEGE

Bellinda Wise wiseb@ncc.edu

Nancy Williamson, Chair of the Library, has been promoted to Associate Professor.

Marilyn Rosenthal, Reference/Interlibrary loan librarian, has been promoted to Professor. These promotions take effect September, 2004.

The Library is pleased to have a student from Queens College Graduate School of Library & Information Studies interning with us for the Spring, 2004 semester. **Jim**Mantegna will be assisting us in various units of the Library.



NIAGARA COUNTY COMMUNITY COLLEGE

Karen Ferington feringtk @niagaracc.suny.edu

Staff News:

The Library Learning Center welcomes Janet Bu-kowski, Senior Library Clerk, and Shelly Archie, Part-time Library Clerk, to our Technical Services Department.

Professional Activities:

Elizabeth Fulwell, Library Director, and Jeanne Tuohey, Reference Librarian, are participating in an assessment project as a follow-up to the 2003 LibQual+ Survey. They are attending a series of eight workshops at St. John Fisher College in Rochester throughout the Spring semester on the topic, "Continuous Assessment and Improvement for Libraries." The workshops are sponsored by the NY3Rs and are led by Sara **Laughlin** of Bloomington, Indiana. The project's goal is to assess the processes and services of the library and implement changes that will improve services to library patrons. In between the workshops, Elizabeth and Jeanne lead our NCCC Library staff in implementing the tools

and techniques from the workshops to assess and improve our own library services. One positive outcome that we have already noticed is that we are all working together as a team on brainstorming and idea generation.

OSWEGO

Karen Shockey shockey@oswego.edu

Staff News:

Penfield Library welcomes **Barbara Uchtorff** as its new Associate Director. Barbara comes to us from Ithaca College, where she served as the Systems Librarian. She brings a wealth of academic library experience in both public services and systems work to her new position at SUNY Oswego. Barbara began her work at Penfield in January.

Beth Young has received continuing appointment.

Tom Larson taught a newly developed 3 credit Global Studies class during the spring semester. One requirement for this class was participation in a trip to London during the spring break. Tom served as group leader during the London trip.

Mary Beth Bell, Barbara Shaffer, Jim Nichols, Karen Shockey and Michelle Parry are participating in the "Continuous Assessment, Continuous Improvement" workshops in Rochester sponsored by the NY3Rs Association.

Other News:

The Cafe in Penfield Library was officially named "Lake Effect Cafe". Throughout the winter, daily views of "Lake Effect" were seen from the cafe's many windows. The cafe has proven to be a popular location with students, faculty and staff, and laptops available for checkout from the circulation desk may be used in its wireless environment.

Special Collections at Penfield Library is excited about its new project using PastPerfect's Digital Imaging Module, which works with its collection management software. We're using it to enter archival images --photographs, at this point -- via a scanner and to attach each image to a photo-archive catalog record. This will make browsing and identifying photographs much easier for researchers, and it's an important preservation step.



ONONDAGA COMMUNITY COLLEGE

Gretchen Roberts robertsg@sunyocc.edu

Staff News::

Gretchen Roberts, Chair of Coulter Library, will be retiring this May. Gretchen has been with OCC for 21 years, first as Head of Reference & Periodicals and serving for the past 3 years as Chairperson. Originally hired in 1976, Gretchen was the first adjunct librarian here, working at the library for a year before taking a full-time job at Crouse Irving Hospital's School of Nursing Library. Jeff Harr, Technical Services Librarian, will be Chair of the Library as of May 21, 2004.

Librarians Jeff Harr and Pauline Lynch Shostack, along with two faculty members from the English Department, were awarded a President's Incentive Grant this spring. The team will develop a webbased online tutorial in literary research. This link from the library's webpage will augment English 104 instruction and will serve as a resource for other students and faculty involved in the study of literature.



PROFESSIONAL ACTIVITIES:

Pauline Lynch Shostack, Electronic Resources Librarian, attended the ALA Midwinter Conference, serving as Chair of the Community & Junior College Section Technology Committee.

Frank Doble, Reference/ Periodicals Librarian, has been invited to do a faculty colloquium at the college in Fall 2004. On October 20th he will speak on "Pursuing Melville; Research as Poetic Inquiry."

PLATTS-BURGH

Michelle Toth tothmm @plattsburgh.edu

Carla List-Handley will be beginning work shortly on a new edition of her information literacy textbook Information Research.

Michelle Toth will be presenting a Poster Session titled "Been there, Doing that: Research on Institutional Information Literacy Initiatives after the Immersion Program." at the ALA Conference in June.

Carla Hendrix and **Debra Kimok** received an In-House Assessment Grant of \$500.00 to assess the validity of a paper and pencil multiple choice test for computer literacy. This study will be conducted this summer.

POTSDAM

Marianne Hebert hebertm@potsdam.edu

Nancy Alzo and Rebecca Thompson are participating in the Continuous Improvement for Libraries "mini-course" sponsored by NY3Rs.

Jenica Rogers has been appointed as Coordinator of Collection Development.

Jane Subramanian recently published an article titled "The Enduring and Strong Beat of the Norwood Brass Firemen" in the St. Lawrence County Historical Association Quarterly, vol. 48, no. 4 Fall 2003 issue. She also gave a presentation of a talk already presented at an earlier conference titled "Milestones in the History of the Crane School of Music: Julia Crane, Helen Hosmer, and Beyond" for the St. Lawrence County Historical Association in Canton, NY.



SUFFOLK COUNTY COMMUNITY COLLEGE

Rebecca L.Perez perezr@sunysuffolk.edu

Congratulations to: Lisa Melendez, reference librarian at the Ammerman campus, on her promotion to Professor. Donna Seidl, adjunct reference librarian at the Ammerman campus, on her promotion to Associate Professor at SCCC and her promotion to Assistant Professor at NCCC where she works full time as a reference librarian. This semester Donna completed the Master of Liberal Studies program at Stony Brook.

Library Workshops:

Marya Shepherd, reference librarian, developed and offered the workshop, "Plagiarism: What's a Prof. to Do?" This workshop discussed the problem of plagiarism and how to prevent and detect it. Prof. Shepherd will be presenting this workshop at SUNYLA 2004, look for the date and time in the conference program!

As a companion workshop, **Jennifer Farquhar**, reference librarian, presented to students, "Plagiarism: What's a Student to Do?" This workshop teaches students what plagiarism is,

why it's wrong, and how to avoid it by citing sources properly.

Krista Gruber and Rebecca Turner, reference librarians, addressed campus copyright concerns in the "Introduction to Copyright" workshop. The workshop explained what copyright is, what can and can not be copyrighted, and what copyright protects. An overview of fair use and suggested guidelines was also discussed.

Presentations:

Lisa Melendez, reference librarian, presented, "Our Body is a Battleground: Images, Voices, Words" with Gertrude Postl from the Philosophy department during SCCC's 30th annual Women's Week celebration. Professor Melendez also served on the conference's planning committee.

Publications:

Deborah Provenzano,

reference librarian, prepared a directory of Nassau and Suffolk organizations and hospices for the Mautner Breast Cancer Project.



UNIVERSITY OF BUFFALO

Kathleen Quinlivan kquin@buffalo.edu

Events:

This Spring, the University at Buffalo Libraries will host "The Amazing Library Race." Modeled after the reality game show, "The Amazing Race," the library race brings the traditional scavenger hunt into the 21st century by incorporating challenges, roadblocks, detours, and a video camera. Students will work in pairs to answer research questions based on rap music. During a two-day period, students will keep "travel logs" in which they will write about the research process, their thoughts on the race, and their personal feelings about both.

Prizes for the winning team include gift certificates to on-campus vendors and a UB graduation watch. The race provides a creative outlet for librarians and a fun, interactive environment for students to learn about library resources. The race has been run successfully in two undergraduate classes and one graduate class during the past year. Each race was tailored to course content so that the resources used to complete the race were relevant to students' term papers. Final course evaluations have shown

that the race remained at the top of students' lists of most memorable lectures.

For more information about the race, see http://ublib.buffalo.edu/libraries/asl/courses/race/rapsite2a.html or contact Cynthia Tysick, Senior Assistant Librarian, Arts and Sciences Libraries, at cat2@buffalo.edu or 716 645-2814 x458.

Staff News:

Brenda Battleson, Central Technical Services, has received permanent appointment in the title Instructional Support Technician. Brenda coordinates serials acquisitions and processing for all campus libraries except HSL and Law, coordinates special collection digitization projects, manages the Libraries' mail and delivery operation; and is responsible for the government document digitizing and microfiche processing operations. Congratulations, Brenda!

Publications:

Sharon Murphy, Computing & Multimedia Services, Health Sciences Library, authored the following AV reviews: "Worlds Apart: A Four-Part Series on Cross-Cultural Healthcare," Educational Media Reviews Online, February 2004 http://libweb.lib.buffalo.ed u/emro/emroDetail.asp?Nu mber=1483 and "Nightingale's Legacy: The Nursing Profession and Caregiving," Educational Media Reviews Online, August 2003 http://libweb.lib.buffalo.ed u/emro/emroDetail.asp?Nu mber=1295

Pamela Rose, Web Services and Library Promotion Coordinator, Health Sciences Library, authored two recent articles: "MiniMedical School: Library Support for Sophisticated Consumers," Journal of Consumer Health on the Internet, v. 7 (4), 2003, pp. 25-30, and "Development of a Universal Book and Journal Donation Resource," Library Collections, Acquisitions, and Technical Services, v. 27

(3), Autumn 2003, pp. 305-316. This article is available online at http://www.sciencedirect.com/

Tatiana de la tierra, Senior Assistant Librarian, Arts and Sciences Libraries, authored the following: "I am Snow Mermaid." The Card Catalog Poetry Project. Ed. Lisa Forrest. Buffalo: One-Eared Rabbit Press, 2004.

"Wings, Without a Net: The Female Experience of Growing Up Working Class." Ed. Michelle Tea. Emeryville: Seal Press, 2004: 91-96.

"Best of the Backlist: Gay and Lesbian Books." *Críticas*, July-August 2003: 28-30.

Presentations:

Tatiana de la tierra presented "Esto no tiene nombre and conmoción: Latina Lesbian Publishing in Action." Tetatúd, Queering Latina Cultures at Cornell University, Ithaca, New York, on February 28, 2004.



Have a *great* summer!

Internet-delivered LIS Continuing Education Workshops

Summer's here and it's a great time to augment your resume without the pressure of travel or schedules.

How? Enroll in one of DLIS's continuing education workshops delivered via the Internet. Learn at home, in your back yard, or on your yacht – a computer with Internet access is all that's needed to access these workshops, accessible 24 hours a day, 7 days a week during the posting period.

New workshops have been added covering service to teens and decoding citations as a documents survival kit. Full descriptions of each workshop, prices, and dates can be accessed from http://informatics.buffalo.edu/faculty/robinson/ce/descriptions.htm.



Workshop topics:

Computers - Networking:

- Basic Networking for Librarians
- Implementing New Library Technologies

Government Information/Documents:

- Documents Jump Start
- Documents Survival Kit: The Citation Method
- Legislative Research
- Regulations

Youth and Readers' Services:

- Genre Fiction in Public Libraries
- Readers' Advisory Services
- Top 5 Steps to Better Serve Teen Patrons

Web Design - Internet Technologies:

- Constructing Usable, Accessible Web sites from Scratch
- Introduction to XML
- Designing and Constructing Database Driven Web Sites

Course modules are posted on **UBlearns** or on the Web and accessed via a password sent by E-mail to registrants. Participants proceed at their own pace through course content, with questions and assignments fielded by the instructor via a Web Bulletin Board or by E-mail.

These non-credit courses do not require enrollment at the University at Buffalo and will not appear on university transcripts.

They accrue Continuing Education credits -- CEUs.

For more information, review the course descriptions at http://informatics.buffalo.edu/faculty/robinson/ce/descriptions.htm, or contact Judith Robinson, Department of Library and Information Studies, School of Informatics, 534 Baldy Hall, Buffalo, NY 14260-1020; (716) 645-2412 ext. 1166; FAX (716) 645-3775; E-mail: lisrobin@buffalo.edu; http://informatics.buffalo.edu/faculty/Robinson/index.htm



SUNYLA 2004 is fast approaching!

Some of the highlights of our Conference, **SUNY Libraries: The Core of Learning**, will be pre-conference workshops from 1 to 4 PM on Tuesday, 5/25, 15 vendor displays, 38 presentations, and 10 poster sessions on Wednesday and Thursday, 5/26 and 5/27.

Our opening event will feature an architectural tour of historic buildings in the downtown area with a special tour of SUNY Cortland's Alumni House.

Our membership social will be held at the <u>1890 House</u>, next door to the Alumni House, with a catered wine tasting, featuring Swedish Hill, Goose Watch, and Long Point wineries.

The Wednesday evening hot buffet will include story teller, **Regi Carpenter** (prepare to have fun!!), wandering magicians (care for a balloon hat?!), plenty of great music from DJ Philly C (make sure you bring your dancing shoes!!) and some nice door prizes!

SUNYLA 2004 promises to be intellectually stimulating, invigorating, and entertaining. Be there or be square!!! See you at SUNY Cortland!

Lorraine Melita



The SUNYLA Newsletter

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Please send contributions for the October issue to Gerry Leibowitz Deadline for next issue: September 15, 2004