Undiscovered Treasures: Showcasing SUNY Libraries

The 30th Annual SUNYLA Conference
Wednesday, June 3 - Friday, June 5, 1998
SUNY at Fredonia

The focus of this "Chautauqua" conference will be the successes of SUNY libraries while also discovering what libraries and librarians need to accomplish.

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Call for Participation

Name:
Title:
Institution:
Address:
E-mail:
Fax:

Phone:

Title of Session:

Brief abstract:

Equipment needed:

Mail, fax, or e-mail this form to:

Gail M. Staines, Ph.D.
Conference Planning Chair
2nd Vice President, SUNYLA
Library Learning Center
Niagara County Community College
3111 Saunders Settlement Rd.
Sanborn, NY 14132

fax: (716) 731-7118
e-mail: staines@alpha.sunyniagara.cc.ny.us

Schedule at a Glance

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<td>1:00 - 4:00 pm</td>
<td>PRECONFERENCE</td>
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<td>(break 2:30-2:45pm)</td>
<td>Session A: Book Binding Workshop</td>
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<tr>
<td></td>
<td>Lynne McElhanay</td>
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<td>Sue Besemer, Fredonia, Facilitator</td>
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<td>Sue Jemison, Fredonia, Facilitator</td>
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<td>Session B: Grant Writing and Seeking Alternative Funding Sources</td>
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<td>Colleen Donaldson, Brockport</td>
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<td>Hilary Sternberg, Buffalo State College</td>
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<td>Michelle LaVoie, University at Buffalo, Facilitator</td>
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<td>5:00 - 6:30 pm</td>
<td>SUNYLA Executive Board Meeting</td>
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<td>Tour of Reed Library</td>
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<td>Winery Tour</td>
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<td>6:00 - 8:30 pm</td>
<td>Cash bar</td>
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<td>Dinner</td>
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<tr>
<td>8:30 - 10:00 pm</td>
<td>Dr. Martin Raish, SUNY Binghamton</td>
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<td>Possible showing of movie &quot;Party Girl&quot;</td>
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<td><strong>THURSDAY, JUNE 4, 1998</strong></td>
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<td></td>
<td><strong>Poster Sessions on display all day</strong></td>
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<td></td>
<td><strong>Showcasing SUNY Libraries Exhibit, in Reed Library, all day</strong></td>
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<tr>
<td>6:00 - 7:00 am</td>
<td>Walk</td>
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<td>7:00 - 8:30 am</td>
<td>Breakfast</td>
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<td>8:45 - 10:00 am</td>
<td><strong>Keynote</strong></td>
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<td>Dr. Camila Alire, Dean of Libraries</td>
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<td>Colorado State University</td>
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<td>Fort Collins, Colorado</td>
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<td>&quot;Turning Calamity into Cooperation&quot;</td>
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<td>10:00 - 10:30 am</td>
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<td>Poster Sessions</td>
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<td>10:30 - NOON</td>
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<td><strong>Session B</strong></td>
<td>Teaching in an Electronic Environment</td>
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<td>● Julie Wash, Brockport, Facilitator</td>
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<td>● Margie Wells, University at Buffalo</td>
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<td>● Carol Anne Germain, University at Albany</td>
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<td>● Debby Emerson, Monroe Community College</td>
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<td>● Bill Drew, Morrisville</td>
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<td>● Nina Warren, Genesee Community College</td>
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<td><strong>Session C</strong></td>
<td>Union Issues for Librarians</td>
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<td>● Patricial Bentley, Plattsburgh, Moderator</td>
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<td>● Jean Dickson, University at Buffalo</td>
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<td>● David Kreh, Reference Bibliographer, Education, Cortland</td>
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<td>● Jeanne Galbraith, Assistant Director of Access Services, Stony Brook</td>
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<td>● Candace Merbler, Reference Support Services, Albany</td>
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<td><strong>Session D</strong></td>
<td>The Changing Environment of Patron Services</td>
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<td>● Thomas Larson, Oswego</td>
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<td>● Karen Senglaup, University at Buffalo</td>
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<td>NOON - 1:30 pm</td>
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<td>Friend of SUNYLA Award</td>
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<td>1:30 - 2:30 pm</td>
<td>Annual Meeting</td>
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<td>Go for a bike ride</td>
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<td>2:45 - 3:45 pm</td>
<td><strong>SESSIONS</strong></td>
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**Session E**  The Holland Land Company Records in Reed Library
- Franciska Safran, Fredonia

**Session F**  SUNY Perspectives on Information Literacy
- Maryruth Glogowski, Buffalo State
- Dr. Gail Staines, Niagara Community College
- Dr. Harry Pence, Oneonta

**Session G**  Formal & Informal Mentoring: What it Takes to Build Positive Mentoring Relationships
- Marianne Eimer, SUNY Fredonia, Facilitator
- Deborah Curry, Oswego
- Nancy Osborne, Oswego

3:45 - 5:00 pm  Tour of Reed Library
Poster Sessions
Free time to Explore Fredonia's Undiscovered Treasures

5:00 - 6:00 pm  Reception in Reed Library

6:30 - 10:00 pm  Dinner at the [College Lodge](#)
Contra Dancing with Kathie Fox (live band)

Visit these sites for more information:
- [Contradance page](#) maintained by Kiran Wagle
- [Fredonia First Friday Contra Dances](#)

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**FRIDAY, JUNE 5, 1998**

6:00 - 7:00 am  Walk

7:00 - 8:30 am  Breakfast
SIG Meetings

8:45 - 10:15 am  SESSIONS

**Session H**  The SUNYLA Library Instruction Web Site Unveiled
- Laura Cohen, Albany
- Nancy Cannon, Binghamton
- Barbara Burd, Binghamton
- David Ehrensperger, Delhi
- Amy Rockwell, Buffalo State

**Session I**  Serials Decision in Light of Online Full-Text
- Austin Booth, University at Buffalo, Facilitator
- Michael Lavin, University at Buffalo
- Marianne Hebert, Purchase

**Session J**  Internet Censorship in China
- Jennifer Byrnes, University at Buffalo, Facilitator
- Michael Bailou Huang, Oswego

10:15 - 10:30 am  Break
## 10:30 - NOON SESSIONS

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Patricia Carroll-Mathes, Ulster Community College  
Larry Berk, Ulster Community College |
| **Session L** | Outsourcing: The Technical Services Conversation Continues | Cindy Hepfer, University at Buffalo, Facilitator  
Debbie Mohr, Monroe Community College  
Dave Ritchie, Cortland  
Michael Handis, Purchase |
| **Session M** | Marketing your Library to Administration and Patrons | Cynthia Boggess, University at Buffalo, Facilitator  
Frederick Stoss, University at Buffalo |

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### Showcase Your SUNY Library!

Highlight the achievements and undiscovered treasures of your library by participating in a special exhibit at the 1998 SUNYLA Conference: Showcasing SUNY Libraries. Each library will be allocated space in SUNY Fredonia's newly renovated Reed Library to show off a new project, recent accomplishment or renovation via photographs, books, pictures, resource guides, realia or even videos. Both tables and locked display cases will be available. Showcasing SUNY Libraries is separate from the individual poster sessions and is the perfect way for each library to have a presence at the conference and do a little bragging about itself!

For more information contact Donna Davidoff by mail (address below), telephone (716-878-6305) or e-mail (davidodj@buffalostate.edu). To reserve space for your library please complete and mail the form below by March 15th. Confirmation will be sent by April 1st. Displays must be received by May 15th to allow time to arrange the exhibit.

Don't miss this great opportunity to celebrate the best of your library and share it with your colleagues in SUNYLA!

You may print the attached application form, fill it out, and mail to:

Donna Davidoff  
Butler Library,  
Buffalo State College  
1300 Elmwood Avenue  
Buffalo, NY 14222

[Application Form]

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### Call for Poster Sessions

The Program Planning Committee invites applications from SUNYLA members to present a poster session at SUNYLA's 30th Annual Conference at SUNY Fredonia June 3-5, 1998.
Poster sessions will be scheduled for Thursday, June 4th. Time TBA.

Share with use your innovative projects, research, BI successes, new developments or anything of interest to your SUNYLA colleagues.

A limited number of electrical outlets will be available to those wishing to bring computers to demonstrate "whacked Web pages, PowerPoint presentations, and local files on diskette.

Tables will be provided to all participants.

Poster Boards and Internet connection will NOT be provided.


To apply, please complete the attached form. It will be sent by e-mail to:

Gary Roberts
Herrick Memorial Library
Alfred University
Saxon Drive
Alfred, NY 14802
phone: (607) 871-2184
fax: (607) 871-2299
e-mail: roberts@bigvax.alfred.edu

Preconferences and Sessions

Preconferences
Wednesday, June 3, 1998

1:00 -pm - 4:00 pm (break 2:30pm - 2:45pm)

PRECONFERENCE A: GRANTS : WRITING, EVALUATING, AND LOCATING SOURCES

Presenters

- Hilary Sternberg, Associate Librarian, Buffalo State College
- Colleen Donaldson, Grants Development Officer, SUNY/Brockport

Facilitator

- Michelle LaVoie, Reference Librarian, University of Buffalo Health Science Library

In this preconference you will become acquainted with effective ways to write grants, learn what types of grants are available, and learn how to locate Internet resources for grants. This session will include a hands-on simulation exercise where participants will analyze actual grant proposals.

PRECONFERENCE B : BOOK BINDING WORKSHOP

Presenter

- Lynne McElhaney, Professor of Design (retired)
  Buffalo State College
Facilitators

- Susan Besemer, Library Director, SUNY/ Fredonia
- Sue Jemison, SUNY/Fredonia

Lynne McElhaney, former Professor of Design at Buffalo State College, now residing in Rhode Island, will demonstrate various techniques of binding. Materials will be provided for you to make assorted print products which you can use to write poetry or jot down thoughts. This is a hands-on workshop. You will be able to take your books with you when you are finished. REGISTRATION IS LIMITED TO THE FIRST 20 PEOPLE, SO REGISTER EARLY!

Sessions
Thursday, June 4, 1998

8:45 am - 10:00am

KEYNOTE PRESENTATION

"From Calamity to Cooperation"

Dr. Camila Alire, Dean of Libraries
Colorado State University
Fort Collins, Colorado

This exciting keynote presentation will focus on Dr. Camila Alire's staff's efforts in "turning calamity into cooperation" following the devastating floods that destroyed the majority of collections at the Colorado State University Libraries this past year.

Dr. Alire is an active leader in the American Library Association, currently serving as Colorado State Councilor on ALA Council, and recently as Chair of the Search Committee for ALA Executive Director.

Sessions
Thursday, June 4, 1998

10:30 am - NOON

Session A : POETRY ZINES: DEFINING AND COLLECTING A LITERARY SUBCULTURE

Presenter

- Dr. Michael Basinski, Assistant Curator
  Poetry/Rare Books Collection
  University at Buffalo

Facilitator

- Gary Roberts, Alfred University

Poetry zines are the product of a non-traditional literary subculture, a subculture that values creative outrage and rebelliousness, anarchistic self-reliance and the unique creativity of the individual. As independent entities, zines push the boundaries of traditional poetry in the areas of form and content. They stand against all established literary culture. Because of the creative editorial impulse and impulsiveness and volatile nature of the medium, poetry zines create problems for collecting libraries. Among the problems zines present are the ever-present question of their long term research value and the larger looming problem of how to breach and collect a non-standard literary subculture. This session will define the literary importance of poetry zines and offer suggestions on how to deal with this anti-establishment literary subculture.

Session B: TEACHING IN AN ELECTRONIC ENVIRONMENT
Ever wonder how to teach, or how to teach better and have your students learn more while teaching in an electronic classroom? This panel of experienced librarians will show you how! Using examples from their own experiences, each panelist will share practical teaching methods for teaching effectively in a computer lab environment. Topics such as: how do I decide when to use hands-on or when to do demonstrations? Should I allow free time for students to explore on their own? How can I teach information literacy in this new environment in 50 minutes or should I even try? What is the best classroom design? How has the electronic classroom changed the way we teach? and more will be explored. Whether you're a seasoned library instruction librarian or a "newbie" to teaching information literacy, you will be sure to gain valuable information from this session.

Session C: UNION ISSUES FOR LIBRARIANS

Union leadership and activism and librarianship are NOT mutually exclusive. They ARE symbiotic and mutually rewarding relationships as seen by the number of librarians actively involved in SUNY unions. Whether we are members of UUP (United University Professionals) or NEA (National Education Association), most of us proceeded through our formal education without thought of union issues, functions, or organization. Unions have become increasingly active in education and in other professions, such as medicine and nursing. How does this impact our work and professional lives? What kinds of involvements are there for librarians in unions? A panel of your colleagues will discuss the day-to-day issues such as local chapter leadership, representations, and strategies for involvement. This session will provide you with new ideas and strategies. Come and share your ideas!

Session D: THE CHANGING ENVIRONMENT OF PATRON SERVICES

Analysis of some library statistics shows a change in the use of reference, circulation, interlibrary loan/document delivery, and other patron services. Why is this occurring? Are other services becoming more popular? Is there a shift occurring as a result of electronic sources? How can these trends be examined and used for strategic planning? This panel will discuss these issues.
Session E: THE HOLLAND LAND COMPANY RECORDS IN REED LIBRARY

Presenter

- Franciska Safran, Librarian and Curator, Reed Library
  SUNY/Fredonia

During the 1980's the Holland Land Company Manuscript Preservation Project microfilmed the Archives of the Holland Land Company in the Netherlands. Later, related collections were located and microfilmed in US repositories. Today, Reed Library holds nearly 400 reels of microfilm and over 100 original land sales ledgers that document the opening and development of frontier settlements on Dutch held lands. This presentation, with a historical introduction, will be accompanied by slides and samples of various manuscript documents.

Session F: SUNY PERSPECTIVES ON INFORMATION LITERACY

Presenters

- Maryruth Glogowski, Library Director, Buffalo State College, and Chair, Information Literacy Initiative Task Force; SUNY Council of Library Directors
- Dr. Gail M. Staines, Coordinator, Library Instruction, Niagara County Community College, and Chair, Web-based Information Literacy Task Force, SUNY Council of Library Directors
- Dr. Harry Pence, SUNY Distinguished Teaching Professor of Chemistry, SUNY/Oneonta

The rapid expansion of new electronic information sources represents a profound challenge to SUNY faculty and librarians. Although these new resources open exciting new educational avenues for both faculty and students, they also require a re-examination of how we use and teach about information. This panel presentation will include an update on the status of the SUNY Information Literacy Initiative spearheaded by the SUNY Council of Library Directors, and funded by the Office of Library and Information Services; an update on the status of the Web-based Information Literacy Task Force; and a presentation on some thoughts about what needs to be accomplished and how SUNY constituent groups, such as SUNYLA and the SUNY FACT Committee can work cooperatively to develop strategies for SUNY-wide acceptance and support.

Session G: FORMAL & INFORMAL MENTORING: WHAT IT TAKES TO BUILD POSITIVE MENTORING RELATIONSHIPS

Presenters

- Deborah Curry, Acquisitions/Reference/Instruction Librarian, SUNY/Oswego
- Nancy Osborne, Coordinator of Special Collections/Coordinator of Instruction, SUNY/Oswego

Facilitator

- Marianne Eimer, Interlibrary Loan, SUNY/Fredonia

Mentoring, both formal and informal, can be a librarian's best experience if approached properly. It can be a nightmare if both parties haven't a clue what to expect. This interactive workshop will explore mentoring programs in academic libraries, participants' experiences, and issues regarding gender, race, tenure, etc. Participants will fill out a self-awareness mentoring questionnaire. Through discussion, role play, and debate participants will be offered information on great mentoring.

Sessions
Friday, June 5, 1998

8:45 am - 10:15 am

SESSION H: THE SUNYLA LIBRARY INSTRUCTION WEB SITE UNVEILED

Presenters
Laura Cohen, Network Services Librarian, SUNY/Albany and Chair, SUNYLA Library Instruction Committee
Nancy Cannon, Science Reference/Instruction Librarian, SUNY/Binghamton
Barbara Burd, Reference Librarian/Bibliographer for News Resources, Instruction Specialist, SUNY/Binghamton
David Ehrensperger, Assistant Librarian, SUNY/Delhi
Amy Rockwell, Reference/Curriculum Librarian, Buffalo State College

The SUNY Library Instruction Committee has created a site on the World Wide Web for the benefit of SUNY instruction librarians. This presentation will unveil the site and take the participants on a guided tour. Our site showcases instruction-related Web sites created by SUNYLA librarians and also includes a valuable array of resources on library instruction, distance learning, relevant articles, and more. Site creators will be on hand to demonstrate the site and receive participants' feedback.

SESSION I: SERIALS DECISIONS IN LIGHT OF ONLINE FULL-TEXT

Presenters
- Marianne Hebert, Head of Technical Services, Purchase College
- Michael Lavin, Librarian, University at Buffalo

Facilitator
- Austin Booth, Humanities Specialist, University at Buffalo

Management of serials in an electronic environment has become quite complex. Do you subscribe to both the print, CD-ROM, and online versions of indexes and serials, or opt for online only or CD-ROM only? How do you make these choices? Panelists will discuss researching issues and attempts to set policies.

SESSION J: INTERNET CENSORSHIP IN CHINA

Presenter
- Michael Bailou Huang, Senior Assistant Librarian, SUNY/Oswego

Facilitator
- Jennifer Byrnes, University at Buffalo

Censorship in China is as long as Chinese history. The major content of censorship in China is pornography or political criticism. It comes as no surprise that an unruly information tool like the Internet causes major jitters. A brief history of censorship in China, the latest developments of the Internet, what procedures the Chinese government has taken to censor the Internet, and the impact of censorship on the future development of the Internet in China will be addressed.

Sessions
Friday, June 5, 1998

10:30 - NOON

SESSION K: INFORMATION LITERACY: COLLABORATING TO EFFECT CHANGE

Presenters
- Patricia Carroll-Mathes, Coordinator of Information Literacy, Ulster County Community College
- Larry Berk, Library Director, Ulster County Community College
- Other presenter TBA

Facilitator
- Jill Ortner, University at Buffalo
The information literacy program at Ulster County Community College is a work in progress which seeks to integrate information concepts and skills across the curriculum. The collaborative effort involves librarians and faculty from different disciplines. A major element is a one-credit course which introduces students to the use and evaluation of print and electronic information resources. Taught since 1995 on campus, the course made its debut on the World Wide Web in September 1997 as part of the SUNY Learning Network. Adopted as program requirement for several majors, the effort continues to make the course a general education requirement for all students. This session will describe campus political hurdles, realities of faculty collaboration, the process of restructuring a course with a multidisciplinary teaching team, development of information literacy skills of faculty, the support system required, persistence necessary to effect change with extreme resource limitations, and the impact on instruction at the institution. Presenters will include a librarian who developed the initial course, a faculty member who designed the WWW version, and a professor who teaches LIB 111.

SESSION L: OUTSOURCING: THE TECHNICAL SERVICES CONVERSATION CONTINUES

Presenters

- Debbie Mohr, Database Control Librarian, Monroe Community College
- Dave Ritchie, Library Systems Coordinator, SUNY/Cortland
- Michael Handis, Catalog Librarian, Purchase College Library

Facilitator

- Cindy Hepfer, University at Buffalo

"Outsourcing" continues to be "hot" issue in the library field. Libraries have piloted such projects from Hawaii to the East Coast. Articles have recently appeared in American Libraries and other journals on this issue. This panel presentation will continue the conversation by dealing with issues of insourcing monographic acquisitions and cataloging, by discussing the effects on morale and staff performance, and by examining the current state of outsourcing from a community college point of view.

SESSION M: MARKETING YOUR LIBRARY TO ADMINISTRATION AND PATRONS

Presenter

- Frederick W. Stoss, Biological Sciences Librarian, Science and Engineering Library, University at Buffalo

Facilitator

- Cynthia Boggess, Graduate Student, School of Information and Library Studies, University at Buffalo

A newsletter can be an effective way for libraries to keep faculty, staff, and students abreast of new resources, collection developments, services, and other library activities. This session will provide an overview of "SEL RE: SOURCE" - a newsletter in print and electronic formats. The presentation will cover how-to develop a low cost library newsletter that can provide a significant return on investment and discuss the concept of a newsletter as an effective communication vehicle to promote libraries.
Technical reports are a specialized information resource of great value to a diverse range of users. Building on a large technical report collection at the Science and Engineering Library at UB, an instructional web site was developed to identify, describe and disseminate technical report resources. The sight at http://ublib.buffalo.edu/libraries/units/sel/tr provides electronic reference service for technical report information.

**Session Title:** Using Web Search Engines To Locate Health Science Information

**Presenter**

Patricia Prior  
SILS Student  
University At Buffalo, School of Information and Library Studies  
Buffalo, NY 14260

An instructional model appropriate for medical residents and clinical faculty to develop core skills for internet and medline searching.

**Session Title:** Full-Text databases, a comparative study of paper periodicals with their web-based equivalents in the Ebsco, Information Access Company IAC, UMI and Wilson databases

**Presenters**

Carol Franck and Holly Chambers  
SUNY Potsdam  
F.W. Crumb Library  
Potsdam, NY 13676

This study examined two current and one older issue for each of 25 periodicals. Each issue was characterized according to a standard set of criteria, then compared to its equivalent in the UMI, Information Access Company IAC, Wilson and Ebsco databases.

**Session Title:** The Care and Feeding of Curriculum Materials Centers: the good, the bad and the ugly

**Presenter**

Ellen McCabe  
Teaching Materials Center Librarian  
SUNY Cortland  
Cortland, NY 13045

This session will explore the positive and negative aspects of collection development and maintenance for a curriculum materials center.

**Session Title:** Expanding Reference Services to Meet Members' Needs

**Presenter**

Kathleen Gundrum  
Membership Services Officer  
SUNY/OCLC  
Albany, NY 12246

SUNY/OCLC is increasing its services to meet the needs of its members and end users. This session will highlight the Reference Services that SUNY/OCLC has added recently and will also serve as an update and refresher session on OCLC Reference Products, specifically FirstSearch and ECO.

**Session Title:** Child Welfare Policy, Reform and the Internet

**Presenter**
Transfer interrupted!

ibrarian
University at Albany, State University of New York
Albany, NY 12222

This poster session draws from an article in progress entitled, "Using the Internet for Research and Practice in the Human Services: The Case of Child Welfare Policy" which describes the types of information available on the Internet regarding child welfare policy. The purpose of this poster is to provide a starting place for researchers who have decided to use the Internet for social welfare research and, in particular child and adolescent welfare policy research.

Session Title: Innovative Projects: Students and the Library

Presenter

Laurie McFadden
Librarian/ University Archives
Herrick Memorial Library
Alfred University
Alfred, NY 14802

As students rely on the world wide web for more of their information, it's becoming more difficult for libraries to capture their attention and interest. In an effort to combat this, Herrick Memorial Library at Alfred University designed two innovative projects involving students. In one class, students learned about the library and its services when they developed a marketing survey for the library. The other class discovered the University's early history by utilizing the University Archives. Both classes provided the library with positive exposure, while the students earned credit toward their degrees.

Session Title: E-Publishers: the more the merrier

Presenter

Pat LaCourse
Engineering Librarian
Scholes Library
Alfred University
Alfred, NY 14802

Statistics show that scholarly print journals have increased in cost between double and triple the rate of inflation each year for ten full years. A survey was sent to research organizations, societies and academic libraries. The objective of this survey was not only to gauge the perception of e-journal publications, but to encourage these scholarly organizations to consider becoming e-journal publishers.

Session Title: What's In The Box? Using Exhibits and Public Programs to Promote Special Collections

Presenter

Kathleen M. DeLaney, M.A.
SILS Student
Student Assistant
University Archives, University at Buffalo
Buffalo, NY 14260

This poster session illustrates use of archival documents from the Women's History Collection of the University of Buffalo Archives in order to define the continuing role of women and professional organizations in the academy and professions.

Session Title: Decentralization in the Academic Library

Presenters
This session will show the effects that the decentralization of academic libraries has had on the academic community as a whole, and will illustrate current trends in the decentralization of college and university libraries, with the intent of identifying the role of decentralization in the near future.

**Session Title:** Western New York Index Web--A Data Conversion And Access Project

**Presenter**

Randy Gadikian  
Emerging Technologies Librarian  
Buffalo State College  
Buffalo, NY 14222

The Western New York Index was compiled by the Buffalo and Erie County Public Library from 1983-1996. The index was distributed in print form to a number of libraries in Western New York. A grant was obtained from the Western New York Library Resources Council to create a searchable version of this index. This session will describe the process that was used to convert the data and construct the Web site.

**Session Title:** Flora Temple-- Queen Of The Turf

**Presenter**

Sue Greenhagen  
Technical Services Librarian  
SUNY Morrisville Library  
Box 902  
Morrisville, NY13408

This session will highlight the life and racing career of Flora Temple, the first horse to break the 2:20 mile. Born in Oneida County in 1845, Flora Temple raced for fourteen years. She achieved such success and fame that she was immortalized as the "Bob-Tailed Nag" in Stephen Foster's "Camptown Races," and was referred to as the "Queen Of The Turf" by the NY Times.

**Session Title:** Implementing and Managing an Academic Library Web Server

**Presenter**

Gary Roberts  
SILS Student, University at Buffalo  
Library Assistant, Herrick Memorial Library  
Alfred University

As the demand for information technology increases and libraries continue to improve access to electronic information resources, the line between computer science and library studies becomes evermore nebulous. Today, librarians find themselves increasingly invested in web-based technologies. The server side of the client/server model was once the realm of the computing expert. Today, many libraries are finding that they can no longer delegate server management to computing professionals outside of the library. This session will explore the management and technological issues of implementing an academic library web server.

**Speaker/Presenter Biographies**

- **Dr. Camila A. Alire** is Dean of Libraries at Colorado State University, Fort Collins, CO. As keynote speaker for the SUNYLA Annual Conference, she will relate her staff's efforts in 'turning calamity to cooperation' following the
devastating floods that destroyed the majority of collections at the Colorado State University Libraries this year. The floods occurred just as Dr. Alire assumed her position as Dean of the Libraries (within days or a couple weeks). The collaborative work of staff to initiate special document delivery arrangements with academic libraries throughout the country, and to provide all library services to the Colorado State University and local communities demonstrates a remarkable achievement by all staff to turn this calamity into opportunity and to actually strengthen the libraries and their services. Dr. Alire is an active leader in the American Library Association, currently serving as Colorado state Councilor on ALA Council, and recently as Chair of the search committee for ALA Executive Director.

- **Dr. Michael Basinski** is Assistant Curator of the Poetry/Rare Books Collection of the University Libraires, SUNY at Buffalo. He presented lectures on zines, zine collecting and zine poetry at the Underground Press Conference and the American Popular Culture Conference.

- **Susan Besemer** has served as Director of Reed Library at the SUNY College at Fredonia since 1987. She has been a SUNYLA member since she came to work at E.H. Butler Library at SUNY College at Buffalo in 1975. Sue has a BA from SUNY Albany, an MS in Creative Studies from Buffalo State College, and an MLS from Indiana University. She's still working on a Dr.Philos. degree from the University of Bergen in Norway.

- **Austin Booth** is Humanities Specialist at SUNY Buffalo. Her current interests lie in the use of electronic texts in the humanities and the politics of information cultures.

- **Barbara Burd** is the Reference Librarian/Bibliographer for News Resources/Instruction Specialist at Binghamton University. She is a member of the SUNYLA ’98 conference planning committee and a participant in the SUNYLA Instruction Committee.

- **Jennifer Byrnes**, UB SILS graduate student, will be facilitator for Michael Huang's presentation "Internet Censorship in China."

- **Nancy Cannon** is a Reference/Instruction Librarian in the Science Library at Binghamton University and is a member of the Binghamton University Libraries Webteam. She is the Webmaster for the SUNY-LA Instruction Committee.

- **Patricia Carroll-Mathes** is Coordinator of Information Literacy, Ulster CCC. In her third decade at Ulster, Patricia has led the library's Information Literacy initiative for the past 6 years. She received the ACRL-IS Innovation in Instruction Award in 1996 for these efforts and continues to develop this faculty/librarian collaborative program. She can't retire til all of the faculty are information literate themselves.

- **Laura Cohen** is Network Services Librarian at the University at Albany Libraries. In this capacity, she serves as Webmaster of the Libraries Home Page located at [http://www.albany.edu/library/](http://www.albany.edu/library/). She has lectured and taught extensively about the Internet, and has published articles and essays on this topic. Her online tutorials about the Internet are widely used. Laura is Chair of the SUNYLA Library Instruction Committee.

- **Deborah Curry** is Head of Acquisitions at SUNY at Oswego. She has worked at Skidmore College and the University at Albany. She has very definite opinions about mentoring--both informal and formal--in academic libraries.

- **Jean Dickson** has lived in New York State (Buffalo area, mostly) and Chicago. She received her BA from Cornell and MLS from the University of Chicago. Jean has worked in the steel industry and other industrial jobs. She is currently Associate Librarian at SUNY at Buffalo, Subject Specialist in Modern Languages & Literatures. Jean serves as Chapter President of the Buffalo Center Chapter of United University Professions.

- **Colleen Donaldson**, Grants Development Director at SUNY Brockport, has been offering grants writing workshops, courses and assisting faculty and staff to prepare competitive grant proposals for the past twelve years.

- **Wilfred (Call me "Bill") Drew Jr.** is Systems/Reference Librarian at SUNY Morrisville College Library. He has taught and written extensively on using the Internet and World Wide Web. He is the author of "Not Just Cows" and is the "web master" of the Morrisville College Web and the LibraryLinks Web. He has a MS in Library Science from Drexel University College of Information Studies and Technology, BS in Wildlife Biology from Cornell University -- NYS College of Agriculture and Life Sciences, and a AS from Tompkins-Cortland Community College. He is a recipient of the Chancellor’s Award for Excellence in Librarianship. He is the current First-Vice-President/President-Elect of SUNYLA.

- **After working in the University of Illinois at Urbana-Champaign libraries for more than five years after attaining his B.S. in Secondary Education, David Ehrensperger** went to library school at that same institution and attained his MS in LIS in the May of 1996. He began his career as a professional at SUNY Delhi's Resnick Library in the November of 1996 as a Reference Librarian.
Marianne B. Eimer is the Interlibrary Loan/Reference Librarian at SUNY College at Fredonia. Prior to that she worked at Erie Community College/South doing Reference and Acquisitions as a part-time librarian. She is co-founder and past president of the Association of Part-Time Librarians.

Deborah Emerson is currently an Assistant Professor in the library at Monroe Community College. She has been at MCC since 1989, and divides her time between Reference and Library Instruction. She is developing a web-based Information Literacy course for MCC students, and is active on the MCC Faculty Senate as well as several library committees.

Carol Anne Germain recently received her MLS from the University at Albany. She is currently employed as a Reference Librarian at this same institution. She finds teaching electronic information classes to be both exciting and rewarding.

Maryruth Glogowski is the Library Director at the E.H. Butler Library, Buffalo State College. She chaired the SUNY Information Literacy Initiative Committee. She has edited several books, the most recent is Academic Libraries and Training published by JAI Press in 1994.

Michael Handis received his MLS and M.A. in history from the University of Pittsburgh. Most of his library career has been spent in the cataloging and technical services areas. Recently he experienced the downsizing and outsourcing of the Technical Services Department at the University of Pittsburgh before accepting his present position as Catalog Librarian at Purchase College.

Marianne Hebert is Head of Technical Services at Purchase College Library, SUNY. Beyond her responsibilities in acquisitions, cataloging and processing, she has regular reference, collection development and bibliographic instruction duties as well. Ms. Hebert performs all serials cataloging and union listing at Purchase. Recently, she has begun integrating the management of acquired electronic serials into routine technical services procedures such as cataloging, using the Multilis integrated system.

Cindy Hepfer is Head of the Collection Management Department (acquisitions, cataloging, serials, and collection development) at the Health Sciences Library, SUNY at Buffalo. Currently chair of the ALCTS Serials Section, Cindy is also a NASIG past president, editor of Serials Review and SISAC News, and co-editor of Advances in Serials Management. She was a 1995 winner of the SUNY Chancellors Award for Excellence in Librarianship and the 1997 ALA Bowker/Ulrichs Award winner. Cindy is a CONSER Enhance cataloger and chair of the CONSER Task Force on A&I/ISSN Issues.

Born in Shanghai, China, Michael B. Huang is a reference/instruction librarian at SUNY Oswego. In recent years he's been researching censorship and development of the Internet in China. He delivered a paper titled "Three Golden' project: The fundamental project of the information superhighway in China" to the 17th National Online Meeting held in New York City in May, 1996. He is a member of SUNYLA, ALA, and the Chinese American Librarians Association.

Tom Larson is Coordinator of Reference & Database Services at SUNY Oswego, where he has worked, in various capacities, for the past 18 years. His recent interests have included a job exchange at Thames Valley University, London, and serving on the SUNY Libraries Contract Advisory Team, SLICAT.

Michelle LaVoie is Reference Librarian at the University of Buffalo Health Science Library. She has worked in the Sponsored Programs Administration (the grants development office) at the University of Buffalo, as an Information Specialist. While a graduate student, she worked for one and a half years in the University Libraries (HSL and CTS), as a graduate assistant. Michelle is currently pursuing a Ph.D. in history.

Terry Leonard is Patron Services Librarian at Plattsburgh State University. She teaches a one credit course "Introduction to Library Research for Business" and staffs the Reference Desk. Terry has been at Feinberg Library since 1983, serving in various capacities, earning her MLS from SUNY Albany in 1994. She is currently working on a second Masters degree.

Candace A. Merbler is a Reference Support Associate at the University at Albany. She has been employed with the University Libraries for eighteen years. In addition to her work at the University, Candace has also been an active member of United University Professions, serving in a number of capacities and on a number of professional committees. Candace serves as Clearinghouse Coordinator for the SUNYLA Clearinghouse.

Debbie Mohr has been Database Control Librarian (cataloger) at Monroe Community College in Rochester for two years. Her previous experience has been as a cataloger and head of the copy cataloging section at Harvard University's Widener Library, head of technical services in a Massachusetts public library, and acting principal cataloger in the University of Colorado, Boulder, Libraries.

Jill Ortner received her MLS from SILS (School of Information and Library Studies), University at Buffalo. She worked for three years as the SILS Computing Coordinator. In 1997 she was appointed the Interlibrary Loan Coordinator for the General Libraries at the University at Buffalo. She is also teaching a course at SILS this semester titled "Introduction to
Nancy Seale Osborne is Coordinator of Library Instruction and Special Collections at SUNY Oswego. She has worked in three SUNY libraries: ESF in Syracuse, SUNY Cortland, and since 1980, SUNY Oswego. She is a certified archivist (Association of Certified Archivists). Canoeing is her favorite thing in the world "(just ask David Ritchie from Cortland!)."

Harry E. Pence joined the Chemistry Department at SUNY Oneonta in 1967 after completing a Ph.D. in inorganic chemistry at Louisiana State University. He received the SUNY Excellence in Teaching Award in 1987, and in 1997 he was promoted to the University rank of Distinguished Teaching Professor. He has written a number of articles and papers about instructional technology. At the State level, Dr. Pence has served for some time on the SUNY FACT and SCAP committees. At the national level, he is a long-time member of the Committee on Computers in Chemical Education of the Division of Chemical Education of the American Chemical Society and was recently appointed as chairman of that group. He also serves on the Program Committee of the ACS Division of Chemical Education.

Dave Ritchie is currently the Library Systems Coordinator at the SUNY College at Cortland. Any background he has in technical services came from cataloging sound recordings/A-V materials/computer files and some years as monographs order librarian. He thinks that his presentation will cover conceptualizing the mechanics of technical services workflow when some other staffing entity is wanting to contract to do parts of it.

Gary Roberts is a library assistant at Alfred University and a part-time student at UB SILS. He is particularly interested in Bibliographic Instruction and Reference Service in the context of electronic resources. He resides in Western New York with his wife and son.

Amy DiBartolo Rockwell is a reference/instruction librarian at Buffalo State College and recently assumed responsibilities as the Curriculum Lab Librarian. For the past eleven years she served as Coordinator of Microforms at Buffalo State. She also is a certified rehabilitation counselor (C.R.C.), and specializes in psychiatric disabilities and grief counseling.

Franciska Safran is a Reference Librarian at Reed Library, College at Fredonia. In addition, she is the Curator of the Stefan Zweig Collection which consists of over 8,000 multilingual manuscript correspondence and books by and about Zweig in several languages. Franciska is also the Curator of the Holland Land Company Records. This collection holds about a 100 manuscript land ledgers of Western New York and about 400 reels of microfilm pertaining to the activities of the Holland Land Company in the United States in the early 1800s. During the 1980s she was responsible for the locating, assessing and reformating many of these early historical documents in the United States and in The Netherlands.

Gail M. Staines, Ph.D., is Coordinator of Library Instruction at Niagara County Community College, Sanborn, New York. Her primary area of research is information literacy. Gail is the author of several publications and currently serves as Chair of the Information Literacy Web-based Task Force for the SUNY Council of Head Librarians, and as Second Vice President of SUNYLA.

Hilary Sternberg is an Associate Librarian at E. H. Butler Library, Buffalo State College. In addition to working as a reference librarian, she is Coordinator of Library Instruction and Coordinator of Special Services for Patrons with Disabilities. Prior to earning her MLS in 1990, Hilary worked in nonprofit management and administration, much of which included fundraising and grantwriting.

Fred Stoss is the Biological Sciences Librarian in the Science and Engineering Library at the SUNY University at Buffalo. In addition to his Master in Library Science Degree, Fred holds undergraduate and graduate degrees in biology and zoology. He has more than 10 years of research experience in the area of environmental toxicology and nearly 20 years of experience in the area of information and library science.

Nina Warren has been the head of reference services and instructional programs at Genesee Community College since 1993. She is also the Off-Campus Librarian, "bringing" the library to GCC's many distance education students in person and electronically. Nina is a 1996 recipient of the SUNY Chancellor's Award for Excellence in Librarianship, and a GCC President's Distinguished Service Award.

Julie Wash is an Assistant Librarian in the Information Services Unit at SUNY-Brockport.

Margie Wells is Director of the Oscar A. Silverman Undergraduate Library at the University at Buffalo. She has many years of experience in reference, instruction and staff training and previously worked at the libraries of Buffalo State College and the State University College at Oneonta. She has a B.A. degree from the University of Notre Dame and an M.L.S. from the University at Buffalo.
Conference Planning Committee

• Gail M. Staines, Ph.D.
  Conference Planning Chair
  2nd Vice President, SUNYLA
  Library Learning Center
  Niagara County Community College
  3111 Saunders Settlement Rd.
  Sanborn, NY 14132
  phone: (716) 731-3271, ext. 408
  fax: (716) 731-7118
  e-mail: staines@alpha.sunyniagara.cc.ny.us

• Kevin L. Michki
  Local Arrangements Chair
  Reed Library
  SUNY College @ Fredonia
  Fredonia, NY 14063
  phone: (716) 673-3117
  fax: (716) 673-3185
  e-mail: michki@ait.fredonia.edu

• Judith Adams
  President, SUNYLA
  Director, Lockwood Memorial Library
  University at Buffalo
  Buffalo, NY 14260-2200
  phone: (716) 645-2816
  fax: (716) 645-3899
  e-mail: adamsj@acsu.buffalo.edu

• Barbara Burd
  Reference and Instruction Librarian
  Binghamton University
  Binghamton, NY 13902
  phone: (607) 777-4386
  e-mail: bburd@library.lib.binghamton.edu

• Laura B. Cohen - Conference Web Site
  Network Services Librarian
  University Libraries UL-140
  University at Albany
  Albany, NY 12222
  phone: (518) 442-3492
  e-mail: lcohen@albany.edu

• Donna Davidoff - Showcasing SUNY Libraries
  Information Services Librarian
  Buffalo State College
  1300 Elmwood Avenue
  Buffalo, NY 14222
  phone: (716) 878-6305
  e-mail: davidodj@buffalostate.edu

• Marianne B. Eimer - Local Arrangements
  Reed Library
  SUNY College @ Fredonia
  Fredonia, NY 14063
  phone: (716) 673-3180
Barbara J. Greil - Vendor Sponsorships
Associate Librarian
Alfred State College
Hinkle Memorial Library
Alfred, NY 14802
phone: (607) 587-4313
fax: (607) 587-4351
e-mail: greilbj@alfredtech.edu

Michelle J. Lavoie - Preconference
University at Buffalo
Buffalo, NY 14260
e-mail: lavoie@acsu.buffalo.edu

Gary Roberts - Poster Sessions
SILO Graduate Student
Alfred University Library
9 Adsit Street
Hornell, New York 14843
phone: (607) 871-2194

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Local Arrangements Committee

- Kevin L. Michki
  Local Arrangements Chair
  Reed Library
  SUNY College @ Fredonia
  Fredonia, NY 14063
  phone: (716) 673-3117
  fax: (716) 673-3185
  e-mail: michki@ait.fredonia.edu

- Susan Besemer: besemer@fredonia.edu
- Vince Courtney: courtney@fredonia.edu
- Marianne Eimer: eimer@fredonia.edu
- Susan Jemison: jemison@fredonia.edu
- Tesfai Kflu: kflu@fredonia.edu

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This page is maintained by Laura B. Cohen
LCOHEN@albany.edu