



Midwinter Online Conference 2024

Questions from Session 9: SUSHI Monitoring: Creating an At-A-Glance, Interactive Dashboard in Alma Analytics

Q1: Could you go into how to set up the Action links or provide a link to the documentation?

Yes, the Oracle Analytics documentation provides more detail on this here:

<https://docs.oracle.com/en/middleware/bi/analytics-server/user-oas/set-properties-columns.html#GUID-0803B0E2-E73A-4A8A-BD40-55815AD3E9E1>

Q2: Is Oracle Analytics related to the Power BI that we saw in another presentation?

No, not specifically. Power BI is one of many tools that can be used for data analysis. However, you can export data from Oracle Analytics to be used in Power BI.

Q3: There was some discussion earlier about discrepancies between Alma -served SUSHI (so to speak) and SUSHI directly from vendors - if I understood correctly. Do you have any thoughts about that?

We've occasionally had to go pull vendor reports directly, or had them sent to us by a rep, and have generally found that they matched. So right now I'm reasonably confident in the "Alma-served SUSHI" but it's definitely something to keep an eye on.

Q4: Silly question: for these reports to be populated, do you need to turn on SUSHI in your Alma first?

Not actually a silly question! My first impulse was to say, yes, you need to have SUSHI set up for the reports to work. But that's not strictly true. Alma allows you to manually upload usage data. So if you pulled the reports directly from the vendor and then uploaded them yourself, the dashboard in the presentation should still work.

Q5: What do you do with Non-SUSHI data that is not harvested into Alma for monthly reports?

We have a handful of vendors who offer COUNTER-compliant data, but don't have a SUSHI option. In these cases we upload the reports manually to Alma, which allows them to be read the same as the other data obtained via SUSHI. (Another really useful feature of the dashboard is that it allows us to track if we're missing any of this data, since the process isn't automatic.) For the non-COUNTER data, we take what we can get and review it separately.

Q6: How long did it take you to set up all your SUSHI profiles in Alma?

My best guess is around six months, though that's not the only project I was focused on at the time and you could probably do it in less if you prioritized it.

Q7: Do I need to copy more than just your dashboard from your SUNYLA folder?

Yes, you should copy the whole folder using the archive/unarchive functions. Someone in the chat with more expertise around copying dashboards linked to this very helpful document explaining the process: <https://developers.exlibrisgroup.com/blog/how-to-make-a-copy-of-the-dashboard-and-all-its-prompts-and-reports/>

Q8: How do you work with SUSHI reports that came in error?

Typically I'll go to the Usage Data tab of the Vendor Details page in Alma and review the "status description" column. I may need to go into the SUSHI account and edit the credentials and/or re-run the harvest. I might also check my vendor institutional administration page to see if there's any announcement about any changes or issues, or check for email notifications to that effect that I might have missed.

Q9: What resources would you recommend for starting this type of work (including SUSHI set up?)

In terms of actual setup details, the Alma documentation is quite helpful: [https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_\(English\)/020Acquisitions/090Acquisitions_Infrastructure/010Managing_Vendors/Managing_COUNTER-Compliant_Usage_Data#Managing_SUSHI_Accounts](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_(English)/020Acquisitions/090Acquisitions_Infrastructure/010Managing_Vendors/Managing_COUNTER-Compliant_Usage_Data#Managing_SUSHI_Accounts). But I did find that that's only half the battle -- you still need to understand what vendors you need to set it up for, and in most cases you'll need to have or request administrative credentials for each one. Whatever you currently use for usage statistics is a good place to start. I started with a) a spreadsheet of vendor admin login credentials and b) the most recent non-SUSHI batch of reports we had saved.

Resources shared in chat by attendees:

- Location of dashboard in Alma Analytics:
/shared/Community/Reports/Institutions/OHSU/SUNYLA-SUSHI Monitoring Dashboard