



Midwinter Virtual Conference 2021

Questions and links from Session 7: Why didn't we do this before? Examining, Implementing and Evaluating Changes in Library Services, by Shikha Joseph, Lisa Errico, and Leslie Wong Loock (Nassau Community College)

Q1. How long is your Information Literacy Tutorial?

About 45 minutes.

Q2. How are you promoting these services for students?

Promoting to faculty, in the research sessions and in chat.

Q3. For the 1:1 Zooms...how does that work? Do students have advance notice?

Yes, if they request one then it is scheduled with one of the librarians. They will receive the date, time and link.

Q4. Will you be covering the barriers as to "Why didn't we do this before?" at your academic institution?

We hope too review everything and cover the barriers.

Q5. Did you consider in-person and/or phone reference for any of the semesters as well?

No, the library was closed and virtual phone services was not an option for us.

Q6. Post the link to the LibWizard tutorial please.

<https://library.ncc.edu/ILT>

Q7. Was the library already creating content and posting videos on YouTube or was that a skill you had to pick up during the pandemic?

It was a skill picked up during the pandemic. We tested different free capture software, tried out Kaltura that was offered by the college. All the librarians had to adapt to this new format.

Q8. Have you had any issues with faculty unable to streaming Kanopy titles live during class due to copyright restrictions/DRM? A professor can't live-stream a film in a class to students, using Teams, for example

Yes! This is a reoccurring issue. We have spoken to our streaming database vendors and all suggest having the student play the clip on their computer during the class. We are hoping faculty become more comfortable with this option.

Q9. Did students have hands-on time apply what they learned during the instruction sessions? I did this with Google forms and it worked quite well

Each librarian does it differently. We allow them to share their screen so we can see them do the steps. But I think the Google Form is a great idea! We will look into that as an add-on feature. Thanks!