



Midwinter Virtual Conference 2021

Questions from Session 2: Adapt, Reflect, Repeat: Moving Quickly to Keep Library Services Running, by Ken Wierzbowski, Erin Sharwell, and Dana Laird (SUNY Brockport)

Q1. How did you lock the lockers? Did you give the students the lock combinations or how did it work?

We did not lock the lockers! I initially wanted to use combo locks but we didn't have the budget for it. We have a security camera pointed at the area and the area is only accessible when there are staff in the building. So far we have not had any problems.

Q2. I work for a very large institution, how large is your community? I wonder if the contactless pick up would have worked for us.

We have about 7,000 FTE students. Not large, but not small either.

Q3. Did you have any security concerns for the contactless pickup lockers if the items were in the entryway?

We decided it was a low risk and worth it, and so far it has been working well.

Q4. Were your stacks also open to patrons, or were people only able to borrow materials through the request system?

We ended up coming up with a policy where if a patron only needed to quickly print, grab a book from the stacks, etc. a reservation was not needed. It worked out well.

Q5. Was there a specific reason for using MachShare? Do you think using a LibWizard form in ALMA through the LibShare API would serve the same process? Just trying to see if we could use one of our existing products to create a similar process. What a creative way you established to set up the requests- so happy to learn about this.

There wasn't a specific reason why we went with MachForm other than familiarity and needing to move quickly. We haven't really used LibWizard much. I'm sure there is a slicker way with the API to make the process more seamless. Definitely something to explore!

Q6. Sorry if this was said - did you implement SUSHI through Alma?

Yes, in Alma, we setup SUSHI for applicable vendors.