



## Why a SUNY-wide Library Management System?



**Maureen Zajkowski, Project Manager**  
**SUNYConnect Library Management System, OLIS**

The SUNY community includes 71 libraries on 64 campuses. Currently 10 different library management systems (LMS) are implemented across SUNY. Many of these LMS applications are considered legacy systems with short life expectancies. There is a real need for the majority of libraries within SUNY to migrate to a new LMS.

Cooperative initiatives, such as the Library Automation Implementation Program (LAIP) and joint database selection of centrally subsidized electronic resources, have demonstrated that SUNY libraries of differing missions, needs and sizes can successfully work together. The significant benefits of these experiences have resulted in the SUNY Council of Library Directors' endorsement of the implementation of a core library management system and its integration with technology based resources and services. Consequently, the common library management system becomes the cornerstone of the SUNYConnect initiative to create a virtual library for the State University of New York.

### **Why Ex Libris?**

An analysis of functionality, system capabilities, cost, and vendor viability concluded that Ex Libris and the ALEPH500 system significantly surpassed the other finalists by demonstrating essential library functions, required networked system capabilities, excellent responsiveness to customers' needs, and highly developed consortium components.

ALEPH500 is a full-featured system that has all standard modules in production. Based on current client/server architecture built on an Oracle database, ALEPH can be easily customized. Patron empowerment features are available such as the ability for patrons to renew items online, check for holds and fines, submit Interlibrary loan requests, and check their own addresses and email information with a library-defined option to update or edit the displayed information. Multi-lingual support for over 17 languages enables patrons to select the language interface of the OPAC. Great flexibility is allowed in the design and content of the OPAC screens. The Ex Libris web page (<http://www.exlibris-usa.com>) provides links to ALEPH customer sites. A review of customer OPACs will demonstrate how various libraries have chosen to design their web-based catalogs.

**Continued inside.....**

## Why a SUNY-wide..... cont'd

Support for consortia is a solid strength of ALEPH. The system provides multiple options for configuring local control of library data within a shared environment.

Flexible union catalog capabilities support multiple design options with links to holdings at individual libraries. Authority records can be shared across databases and one database can be linked to multiple authority files. ALEPH supports real-time non-mediated circulation requests within a consortial environment. Patron records are designed to support both global (or consortial) privileges as well as local campus privileges.

### ***What's Next?***

The contract negotiation process is now underway. Key areas of discussion include multiple options for maintenance and support; performance based payment schedule; acceptance testing for functionality, system scalability, site database/indexing for each participating library; and issues associated with ongoing enhancement requests. Final approval of the contract, by the Office of the State Comptroller, is expected by Spring 2000. SUNY will begin working with Ex Libris on the implementation process upon final contract approval.

The SUNYConnect LMS Planning Team has been developing recommendations that will be presented to the SUNYConnect Advisory Council (previously LASG). The focus of the Team's work includes:

- deployment issues related to the number and configuration of server host sites
- criteria for selection of hosts, nodes and possible stand-alone sites
- criteria and standards that would become the basis for a Participation Agreement appropriate to the level at which a campus takes part
- recommendations related to network standards for campus and wide-area network delivery for the SUNYConnect LMS
- service level requirements for server host sites.

The policy recommendations made by the LMS Planning Team, with approval by the SUNYConnect Advisory Council (SAC), are critical for the ALEPH implementation and governance process. SAC will decide how these recommendations will determine practical considerations such as what campuses will be server host sites, where they will be located, and the order of campus migrations. Once these pieces are in place, planning can begin in earnest for addressing the multitude of implementation issues.

Cooperative partnerships between the SUNY library community and the Office of Library and Information Services (OLIS) are the foundation for the successful deployment of SUNY-wide efforts. This need will continue and intensify as the migration to ALEPH gets underway.

### ***Want more information?***

It is anticipated that regional demonstrations of the ALEPH software will be scheduled across New York State for next year, perhaps in March and April. The presentations will be full day sessions that will provide overviews of each ALEPH module by Ex Libris staff. The following URLs provide ongoing information on the SUNYConnect LMS:

**<http://olis.sysadm.suny.edu/>**

**<http://www.exlibris-usa.com/>**



The Membership Development Committee (MDC) appreciates the diligent work of our delegates. They are responsible for recruitment and the enlightenment of their colleagues to the exciting times the Association is having.

The Membership Development Committee is pleased to announce that we have 335 members to date. Of these 24 are first time members!!

One of our main goals is to increase membership to 500 and hope to celebrate that achievement at our SUNYLA 2000 Conference: "Looking Back, Looking Forward: Bridging the Millennia". Everyone plays an important part in achieving this commendable goal. So, if you have a new staff member, if you know of someone who has not yet renewed, do a little gentle prodding. Countdown on 165 needed members has just begun!!!

There are several opportunities that abound for all members, and new members might especially want to become involved in Special Interest Groups (SIGs) like Archives and Special Collections or Acquisitions/Collection Development; or find out more about the Association and its goals by joining one of our standing committees, e.g., Automation and Information Technologies, Personnel Policies or Professional Development. A quick way to see just what we've been up to is to visit our rather excellent homepage at: <http://www.albany.edu/library/sunyla/> or ask your delegate for a copy of our new SUNYLA brochure: LIBRARIANS OF THE 21<sup>ST</sup> CENTURY.

At the annual conference in June, the MDC is co-sponsoring a "NEW MEMBERS COCKTAIL PARTY". We're hoping we see many new and "old" faces as we begin the activities for our last conference of the

## AND NOW A WORD FROM...

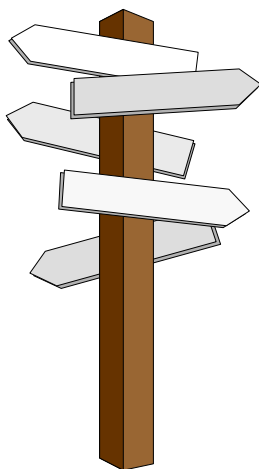
century. If you'd like to become involved in the planning, please contact Deborah Curry, [dcurry@oswego.edu](mailto:dcurry@oswego.edu). The MDC is planning quite a few surprises for the conference...this is one you really don't want to miss!! So become involved. Encourage someone to join, jump on a committee, a SIG meet new people, learn about SUNYLA and have a bit of fun in the process!!!!

*Deborah A. Curry, for the MDC*

### ***A Cheery Welcome to these new members:***

Mary Andolina  
 Pepper Boetcker  
 Kate Bouman  
 Joann Briggs  
 Patrick Callahan  
 Mary Ann Carcich  
 Janet H. Clarke  
 Cara Corrigan  
 Susan DeMasi  
 Andrew Dutcher  
 Elizabeth Fulwell  
 Karen A. Gelles  
 Elizabeth Geoghegan  
 Ken Hood  
 Katherine Kassel  
 Anne Kavanagh  
 Marcus Kiltyka (also a delegate)  
 Stephen Kirpatrick  
 Dale Leifeste  
 Deborah Mohr  
 Anna Pierce  
 Kathleen Quinlivan  
 Michelle Toth  
 Thomas A. Trinchera

These first time members represent 17 different SUNY Campuses. We are glad to have you become part of our Association.



## News From the Campuses

### Adirondack

#### **Joyce Miller**

Millerja@acc.sunyacc.edu

#### **Publications:**

Two pieces written by reference librarian **Suzanne Delman** were published recently by Jewish Currents Magazine: "Fish Tale," a short story and "Ode to a Matzoh Ball," an essay.

#### **Other:**

Inspired by an article in the Fall 1999 LOEX News, reference librarians at ACC offered individualized reference appointments to students from Nov. 16 to Dec. 3, a peak time for student research papers. Five ACC librarians participated, each available for a few hours per week for hour-long sessions. Students signed up for certain time slots at the circulation desk, filling out a sheet with a description of the research help needed and submitting a copy of the assignment. After the sessions, students completed evaluations of the service. Feedback has been very favorable: the students appreciated the in-depth, uninterrupted assistance, were able to learn exactly what they needed and were less hesitant

to ask questions afterwards. The service will most likely be offered again towards the end of the Spring 2000 semester. For more information on how this service was offered, contact Reference and Instruction Librarian Joyce Miller.

### Albany

#### **Nancy Stanfill**

[stanfill@cnsvox.albany.edu](mailto:stanfill@cnsvox.albany.edu)

#### **Staff News:**

**Carol Anderson** received the NYLA/ASLS (Academic and Special Library Section) Spirit of Librarianship Award at the 1999 NYLA Inaugural Banquet. She is also President of the Library Administration and Management Association, a division of the American Library Association. Her term is 1999-2000.

**Deborah Bernard** and **Yolanda Hollingsworth** have published "Teaching Web-Based Full-Text Databases: New Concepts from New Technology" in *Reference and User Services Quarterly* 39 (1), Fall 1999.

**Meredith Butler** served as a reader and a discussant on September 28, 1999, at the Book House in Albany for Banned Books Week, which was sponsored by the local Chapter of the New York ACLU. She has been appointed to the Chapter's Board of Director's for a three-year term.

**Laura Cohen** published "Choosing Tools to Search the Web", with Trudi Jacobson in

*The Teaching Professor* vol.13 #9 (November 1999): 1,4.

**Germain, Carol Anne, Trudi Jacobson and Sue Kaczor.** "A Comparison of the Effectiveness of Presentation Formats for Instruction: Teaching First Year Students." *College & Research Libraries*. January 2000.

**Suzanne Irving** is Vice President/President-elect of the Reference and Adult Services Section of NYLA.

**Trudi E. Jacobson,** "A Renaissance in Evaluation Skills: Teaching Students to Evaluate Information Resources in a General Education Program." *All That Glitters: Prospecting for Information in the Changing Library World*, eds. Steven Vincent and Sue K. Norman. Stamford, CT: JAI Press, 1999. Trudi also co-authored an article, "Choosing Tools to Search the Web," with Laura Cohen. It appeared in the November 1999 issue of *The Teaching Professor* (v.13 #9, pp 1 and 4).

From the Personnel Office, Anna Radkowski-Lee sends this information: **Katia Roberto** was appointed Monograph Cataloger and started on 11/12. **Timothy Gatti** was appointed Head, Database Maintenance, Physical Processing and Bindery, and started on 12/2.

### Alfred Tech

#### **Barbara Griel**

[griilbj@asc.alfredtech.edu](mailto:griilbj@asc.alfredtech.edu)

#### **Grants:**

**Barbara Greil** received a \$500.00 grant from the College's Center for Professional Development to attend the May 2000 meeting of LOEX, in Ypsilanti, Michigan.

**Professional Activities:**

**David Haggstrom** attended Libraries 2000, a two-day conference for academic library directors from public and private institutions in New York State, held Sept. 30 -Oct. 1 in Albany. Haggstrom acted as convenor of the Fall meeting of the Community Colleges and Colleges of Technology section, SUNY Council of Library Directors, October 22 in Syracuse.

**Other:**

The Hinkle Library recently received new furniture for the Gallery/Reading Room. Exhibits during the Fall 1999 semester have included "Alfred Images: Alfred's Terra Cotta Tile Industry 1892-1909"; the paintings and drawings of Alfred resident Yenfen Huang; computer images by New York City artist Craig Shannon, and an "AIDS Awareness" exhibit.

**Binghamton****Bernard J. Mulligan**

mulligan@binghamton.edu

**Staff News:**

**Terese Heidenwolf**, Head of Reference and Collections at Bartle Library

**Promotions:**

**Beth Kilmarx**, promoted to SL-3 in Special Collections

**Departures:**

**Sarah Young** (to Cornell University's Martin P. Catherwood Library)

**Brockport****Jennifer Quigley**

[jquigley@brockport.edu](mailto:jquigley@brockport.edu)

**Staff News:**

**Julie Wash** will be leaving at the end of January to assume a new

position as Distance Learning Librarian at Monroe Community College. She will be greatly missed. During her appointment here, Julie was a key participant in Strategic Planning, both in the Library and on the Technology Committee campus-wide. She took on a great many projects, including serving as DYNIX system administrator. We will miss her energy, her sense of humor, and her enthusiasm. We wish her the very best in all her future endeavors. The Library welcomes four new library assistants: **Kathie Ashbery** and **Becky Livingston** to Circulation/Reserves, and **Karen Lingle** and **Susannah Heins** to Serials.

**Professional Activities:**

**Jennifer Quigley** is indexing the weekly Brockport student newspaper *The Stylus*, including retrospective indexing from 1928 to 1989.

The Greater Rochester Cooperative Masters in Social Work Program is now underway. A joint venture between SUNY Brockport and Nazareth College, the program will involve sharing library resources at the SUNY Student Resource Center at Rochester Public Library in downtown Rochester. **Sally Petty**, SUNY Brockport and **Pam O'Sullivan** at SRC and **Scott Smith** at Nazareth College have worked to insure a full range of library and computer resources for students enrolled in this program. Electronic reserves at Brockport under **Eileen O'Hara** will be used by Nazareth College social work faculty as a shared resource.

**Grants:**

A grant of \$125,000 was received from the College administration to enhance the collection in the area of Business Administration.

**Brooklyn HSL****Ross Ljungquist**

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**Staff News:**

**Donald Dederick** retired in June 1999. He was a Reference Librarian and served the Library 15 years.

**Anita Ondrusek** resigned as Associate Director for Educational Services to accept a position at Hunter College.

**Andrea Markinson** is now Assistant Director for Educational Services.

**Christopher Stewart** is now the Webmaster. He was formerly Reference Librarian.

**Luis Gonzales** resigned as Head of Access Services to accept a position at Mount Sinai Medical Center.

**Violet Evans** is the new Technical Services Librarian responsible for cataloging and serials.

**David Solomonoff** is the new Head of Library Systems.

**Joy Dunkley** has joined the staff as Reference Librarian.

**Professional Activities:**

**Ross Ljungquist** is Treasurer of the New York/New Jersey Chapter of the Medical Library Association.

**Broome Community College****Deborah Spanfelner**

[Spanfelner\\_d@sunybroome.edu](mailto:Spanfelner_d@sunybroome.edu)

**Staff News:**

**Andrew Lokie** is the new Director of the Learning



Resources Center at Broome Community College. He came onboard in spring 1999. We eagerly welcome him!

### Publications:

**Lawrence Jenkins**, Coordinator of Reference Services recently wrote an article entitled, "The Information Superhighway, the Community College and the Real World: Reflections on the Impact of Technology on Reference Work," which was published in *Community & Junior College Libraries Journal*, 8.2 (1999): 45-49.

## Buffalo State

### Ellie Munn

Munnet@buffalostate.edu

### Staff News:

As of January 2000 **Carol Richards** will become Associate Director at E.H. Butler Library and Hilary Sternberg will become Head of Reference.

**Gail Ellmann** is now Assistant Director for Technical Services.

**Kathleen DeLaney** has been hired for one year as a half-time reference librarian. Kathleen also works at the University of Buffalo Archives.

## Buffalo University

### Jill Ortner

ortner@acsu.buffalo.edu

### Staff news:

Retiring: **Linsey Baker**, Secretary to the Director, Science & Engineering Library  
**Dr. Carol Bradley**, Music Library  
**Ellen Gibson**, Associate Dean / Director of Charles B. Sears Law Library  
**Gayle Hardy-Davis**, Associate Librarian, Lockwood Memorial Library

### New Librarian/Staff members:

**Carole Ann Fabian**, Assistant Educational Technology Librarian, .etc. (Educational Technology Center)  
**Richard Thomas**, UNIX Administrator  
**Margaret Zhang-Zhou**, UNIX Administrator

Departing University at Buffalo:  
**Dorothy Woodson**, Librarian, Lockwood Memorial Library, has accepted a position as the Africana Curator at Yale University

### Grants:

Lockwood Memorial Library and Central Technical Services received a \$2548.00 grant from the Bruner Foundation to digitize and mount on the website the 1987, 1989, 1991, 1993 and 1999 finalists/winners of the Rudy Bruner Award for Urban Excellence

## Cobleskill

### Colleen E. Smith

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### Staff News:

**Nancy Van Deusen** has been named Interim Director.

**Fran Apollo** has been appointed Coordinator of Instruction and Interlibrary Loan. Prior to her appointment, Fran served as visiting Librarian at Cobleskill for 2 years.

**Colleen Smith** was appointed Catalog and Authority Control Librarian. Previously, Colleen was Catalog Librarian at Adirondack Community College.

**Nancy Niles** has moved to a half-time position as Web Site Coordinator.

### Publications:

**Pat Hults'** article Black Students /White Campus, The Pervasiveness of Racism" was

published in *Africana History, Culture and Social Policy: A Collection of Critical Essays*, edited by James Conyers, Jr. and Alva Barnett.

### Professional Activities:

Nancy Van Deusen is an adjunct professor teaching Library Automation, ISP 607, at the School of Information Science and Policy at University of Albany.

## Cortland

### Gretchen Douglas

[Douglasg@snycorva.cortland.edu](mailto:Douglasg@snycorva.cortland.edu)

### Staff News:

David Kreh, was elected president of the Cortland chapter of UUP on June 1, 1999. He will serve a two-year term.

### Retirements:

**Mary Beilby**, who has been at Memorial Library since 1968, is retiring in December. Mary has a long record of service to SUNY and SUNYLA, serving as a member of the SUNY Faculty Senate committee in the late sixties to develop a rational funding formula for SUNY Library Collections. In 1976-78, she worked with Glyn Evans and Roger Gifford on two federally funded grants to utilize OCLC cataloging data to provide information regarding SUNY library collections. She worked on the first SUNY-wide library automation project (LAP). From 1995-1999, she served as the SUNYLA liaison to the SUNY Library Automation Steering Group, which is responsible for recommending and overseeing a number of cooperative library projects. During 1997/98 she was chair of this group. She was granted a Ph.D. in Library and Information Studies from Rutgers University in 1982. Mary has received the Friend of SUNYLA Award, 1987 and the Chancellor's Award for Excellence in Librarianship.

**Publications:**

**Gretchen Douglas'** article, "Professor Librarian: A Model of the Teaching Librarian of the Future" was published in the November /December issue of *Computers in Libraries*. The article describes her unique role at Cortland, where she teaches credit bearing courses in the Computer Applications minor.

**Presentations:**

**Gretchen Douglas** presented "Evaluating Web Resources" at the 1999 Computers on Campus conference held in Columbia, South Carolina, November 14-17.

**Delhi****Kate Majewski**

majewskb@snydelab.delhi.edu>

**Staff News:**

Resnick Library qualified for the SUNY Capital Matching Program and has begun planning for a renovation of the Library and Academic Services Center. The Library will be actively involved in raising funds for the project.

**Fang Xiaorong**, Associate Professor and librarian from China's Northwest Institute of Light Industry, has joined Delhi College as a visiting scholar for the academic year 1999-2000.

**Grants:**

\$7,947 received from the NYS Documentary Heritage Program to continue work begun last year surveying historically significant collections related to the construction of the Catskill Watershed. We hope to publish results of the survey on the Library web page next spring.

\$1,890 awarded (for 7 regional libraries) from the South Central Regional Library Council Regional Automation Program

for CLIO interlibrary loan management software.

**Professional Activities:**

**Kate Majewski** was appointed co-chair of the Delhi Middle States Steering Committee.

**Pam Peters** is now Secretary of the newly reformulated SUNYConnect Advisory Council. Other officers are **Dan Schabert**, Chair, and **Eleanor Heishman**, Vice Chair/Chair Elect.

**Environmental Science****Flora Nyland**

[Fmnyland@esf.edu](mailto:Fmnyland@esf.edu)

**Staff News:**

Serials Clerk **Alexandra Nowack** retired, December 1999.

**Farmingdale****Carol Greenholz**

[Greenhc@farmingdale.edu](mailto:Greenhc@farmingdale.edu)

**Staff News:**

The library gives warm welcome to **Karen Gelles**, our newest addition. Karen has a Master of Library and Information Science from Simmons College and a Bachelor of Arts in Music and Psychology from SUNY Geneseo. She was previously a Librarian for the U.S. Environmental Protection Agency in Manhattan.

Mr. **Jim Macinick**, Head of Reference, was promoted to Librarian.

**Ms. Azi Mirzadeh**, Head of Serials, was promoted to Associate Librarian.

**Other:**

Our collection development policy has been completely revised, and we have added guidelines for the collection of electronic resources.

Librarians are currently serving on the following standing committees of the faculty: **Judi Bird**: Collegewide Promotions Committee; **Carol Greenholz**: Student Affairs and Services Committee; **Michael Knauth**: Planning Committee and heading up the campus distance learning initiative; **James Macinick**: Curriculum Committee.

**Fredonia****Marianne Eimer**

[eimer@oak.ait.fredonia.edu](mailto:eimer@oak.ait.fredonia.edu)

**Professional Activities:**

**Katie Loomis**, the Electronic Resources/Systems Librarian has presented two campus workshops on the topic of "HTML Basics", well attended by faculty and staff.

**Other:**

On a lighter note, our Music Librarian, **Kevin Michki** is the proud father of Heather Maria Michki, a health baby girl born on November 11, 1999, 7 lb. 12 oz.

Outside Reed Library's front doors the campus has added the "Three Corners" cafe, which was an immediate success for students, faculty and staff.

Our Circulation dept. is now hosting a color copier for a 6-month trial in order to provide one more service to faculty and staff who have a need for this type of material.



## Genesee Community College

### Patricia Jones

PSJones@sunygenesee.cc.ny.us

#### Staff news:

**Adrienne L. Furness** has been appointed Reference and Off-Campus Librarian. Adrienne previously held a Reference position at the Lockport Public Library.

**Nina T. Warren**, formerly Reference and Off-Campus Librarian, has moved to the newly created position of Systems Librarian. She has also been promoted from Assistant to Associate Professor.

**Patricia S. Jones**, Collection Development and Catalog Librarian, was promoted from Associate to Full Professor.

#### Grants:

Genesee Community College has been awarded a five year U. S. Dept. of Education Title III grant to improve student access to information technology resources, improve academic laboratories and strengthen endowment. The project has a strong information literacy component and will include an electronic library classroom, expanded access to inter-library loan services for off-campus students, and two-way video reference for distance learning students.

## Geneseo

### Kimberley Davies

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#### Staff News:

Geneseo has a new Associate Director, **Melissa Jadlos**, who comes to us from SUNY Binghamton. Her first day was Monday, Sept. 20 1999.

Effective November 8, **Elizabeth Argentieri** from the University of Rochester joined Milne Library's staff as a part-time reference librarian.

As of November 11, **Mark Sullivan** began working at Milne Library as Systems Administrator.

**Cathy Kwiecien**, formerly in Interlibrary Loan, has accepted a position in Geneseo's Personnel Department as Secretary I. Mary McGrath, who has been working in Fraser Library at Geneseo, will move to Milne Library and assume Cathy's Interlibrary Loan responsibilities.

**Robert Seifert**, our Stacks Maintenance Supervisor, has retired after 12 years of service. We thank Bob for his dedication and outstanding work over his many years at Geneseo and we wish him well in his future endeavors.

#### Publications:

**Melissa Jadlos'** article entitled "ILLFILE" has been published in the *Journal of Interlibrary Loan, Document Delivery & Information Supply*, Vol. 9(3), 1999. She co-wrote the article with Carol Levin and James Nolte.

#### Professional Activities:

**Judy Bushnell** is chairing the College Senate's Graduate Academic Affairs Committee.

**Judy Bushnell** and **Melissa Jadlos** are serving on the Middle States Committee. Each is chairing or co-chairing a subcommittee that will draft a section of the report that will go to the Middle States Association prior to their Fall 2001 site visit as part of the re-accreditation process.

**Kim Davies** has taken on the role of Acting Government Documents Librarian, effective

November 1, 1999. Kim is also now responsible for the print copy of SUNYLA's annual directory. This duty was previously accomplished by Nan Pollot, also of SUNY Geneseo, who has done a great job over the past seven years.

## Mohawk Community College

### Krista Hartman

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#### Staff News:

There have been lots of changes in staffing this year again. The library's coordinator, **Garet Nelson**, left us in July for the green mountains of Vermont and a job as Director of Library Instructional Technology at Lyndon State College. We miss him.

**Ron Foster** has been filling in as Acting Coordinator of the library, and was also appointed to the college's Curriculum Committee.

**JoAnne Werner**, the Executive Director of the Educational Technology department, has just announced her departure from our staff for a life north in Ottawa. We wish her well!

**Mary Beth Portley** left us in August to return to college (SUNY Albany) to pursue certification as a school library media specialist. She is also working part time at the reference desk at Jervis Public Library in Rome. Her replacement is **Betty Gillham**, who joined us in September. Betty is from Hong Kong and formerly worked at SUNY Buffalo, where she obtained her master's degree.

Two librarians have joined our part time staff: **Anne Ichihana** and **YanQin Li**. Anne has been a librarian for many years, and

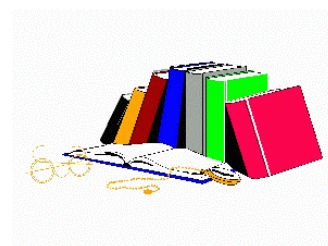


formerly worked at Herkimer County Community College and St. Lawrence University. She received her master's from San Jose State. Li received his master's degree from SUNY Buffalo, where he used to work in the Lockwood Library. He currently also works as a medical librarian at the SUNY Health Science Center Library in Syracuse. We are very glad to have them both!

**Nadia Martinyuk** and **Scott Dance** joined us over the summer as part-time clerical staff. Both have been students at here at MVCC and started out as student workers.

**Kathleen Salsbury** was appointed to the college's Staff Development Committee, and in December 1999 will be a graduate candidate for a B.S. in professional and technical communication from SUNY Institute of Technology at Utica/Rome.

**Krista Hartman** has been appointed to the Oneida/Herkimer BOCES School Library System Council, MVCC's Safety Committee, and represents the Educational Technology department in the college senate.



## Nassau Community College

**Marilyn Rosenthal**  
[rosentm@sunynassau.edu](mailto:rosentm@sunynassau.edu)

### Staff News:

At the end of August **Dorothy Abate**, **Rose Kalland**, and **Florence Scarinci** retired.

**Marsha Spiegelman** received the Chancellor's Award for Excellence in Librarianship for 1999.

**Nancy Williamson** received tenure, was promoted to Assistant Professor, and assumed the position of Chair of the Library. **Charles Owusu** was promoted to Associate Professor; **Linda Breitfeller** became the Periodicals Acquisition Librarian; **David Crugnola** was hired as Instructor and Public Services Librarian; and **Gerald Leibowitz** returned as Media Librarian. **Richard Delbango** received an MLS degree from Queens College.

### Publications:

**Marilyn Rosenthal** and **Marsha Spiegelman** co-authored a chapter, "The Internet and Workflow: Impact and Inferences," in *Librarians as Learners, Librarians as Teachers: The Diffusion of Internet Expertise in Academic Libraries*, a 1999 ACRL publication. In the November 1, 1999 *Library Journal* **Marilyn Rosenthal** contributed an article as part of the *WebWatch* series. **Marilyn Rosenthal** and **Marsha Spiegelman** published "TNT: Teaching and Technology" in *Journal of Educational Technology Systems* 27.2 (1998-99): 111-115.

### Professional Activities:

As of January 1, 2000 **Marilyn Rosenthal** will become Vice President/Elect, **Bellinda Wise** Treasurer, and **Marsha Spiegelman** Membership Secretary of the Greater Metropolitan Chapter of ACRL/NY. At the October 22 Nassau Community College colloquium, "Afterlife: NCC in the Year 2010", **Marilyn Rosenthal** was a member of a panel of faculty who responded to Dr. Arthur Levine, President of Teachers College at Columbia University. In August **Nancy Williamson**, **Marsha Spiegelman**, and **Richard**

**Delbango** attended the ACRL Institute for Information Literacy Immersion Program, held at SUNY Plattsburgh.

## New Paltz

**Susan B. Kraat**

[Kratts@npvm.newpaltz.edu](mailto:Kratts@npvm.newpaltz.edu)

The Sojourner Truth Library's web page has been reorganized and redesigned to make it easier for students to identify and use the best research resources and to make more library services available online. The page was moved to a new URL ([lib.newpaltz.edu](http://lib.newpaltz.edu)) when the library installed a web server to better manage and maintain its site. The STL web site was one of the first offered on campus, pre-dating even the college home page. Web Team members include: **Susan Kraat**, **Barbara Petruzzelli**, **Christopher Raab**, **Mick Stafford**, **Tamm Sissac**, and **Wilma Schmidt**

## Oneonta

**Jim Coan**

[Coani@oneonta.edu](mailto:Coani@oneonta.edu)

### Staff News:

**Jane Robertson**, Keyboard Specialist in Bibliographic Services, retired in December 1999.

**Janet Potter**, Associate Provost, Library and Information Services, is the author of an entry in the *Oxford Companion to Crime and Mystery Writing* edited by Rosemary Herbert and recently published by Oxford University Press. Her entry, "The Library Milieu," describes the way libraries have been used as a setting for murder and mayhem in mystery writing.

**Christine Bulson**, Librarian, president of the Board of Trustees of South Central Research Library Council, conducted the Annual Meeting of the Council at the National Baseball Hall of Fame Library in Cooperstown on October 8, 1999.

**Kay Benjamin**, Associate Librarian, presented a workshop entitled: "Beyond Yahoo: Using the Internet for Reference" for the South Central Research Library Council in October.

#### Other:

Milne Library celebrated the twenty-fifth anniversary of the move to the "new" Milne Library on November 16. There was a reception in the lobby of the library with displays, exhibits, and a special issue of the library newsletter "Grist from the Milne."

### Oswego

**Catherine Reed**  
Creed@oswego.edu

#### Staff news:

**Barbara Shaffer** was recently hired as our Education Librarian and Head of Specialized Instruction.

**Deborah Curry** received Continuing Appointment and was promoted to Coordinator of Technical Services.

#### Professional Activities:

**Deborah Curry** presented a paper at the 31st Annual Conference of the African Heritage Studies Assoc., held in October at Cornell University, on the "Digitization of Primary Resources: Pan African Scholarship"

**Natalie Sturr** was re-elected to a 2-year term as chair of the college's Campus Technology Advisory Board. The 70-member Board represents all

users on campus. Through its 6 subcommittees, the Board assists and advises the computing, networking and telecommunication offices on campus.

**Natalie Sturr** was appointed to the SUNY Connect LMS Planning Team.

### Plattsburgh

**Carla Hendrix**  
[Carla.hendrix@plattsburgh.edu](mailto:Carla.hendrix@plattsburgh.edu)

#### Staff news:

**Ravil Veli** joined the Feinberg Library as Associate Librarian for Patron Services, replacing Terry Leonard who departed last February for St.Mary's College in Maryland. Ravil began on Nov.1 and has already joined SUNYLA.

**Carla List** will be going to half-time in January. She will continue to coordinate our LIB101 course until an Information Literacy Librarian is hired. A search is underway for that position and for a six-month position for an Assistant Librarian.

**Carla Hendrix** is resigning her Personnel Coordinator position at the end of December to return to teaching.

#### Grants:

**Michelle Toth** and **Carla List** received Professional Development Grants from the NC3R's this fall. Michelle attended the conference, Powerful Learning, Powerful Partnerships: Educating the University Community in a Dynamic Information Environment, at University of Iowa. Carla List received her grant to attend ALA Mid-Winter where she will be continuing as Chair of the Task Force for the Model Statement of Objectives for Academic Bibliographic Instruction.

#### Professional Activities:

**Cerise Oberman** was awarded the Librarian of the Year Award at ENY/ACRL this fall.

**Patty Bentley** is chairing a campus-wide Search Committee for a Director of the Center for Diversity. Gordon Muir is chairing the Faculty Senate Resources and Planning Committee.

**Carla Hendrix** and **Tim Hartnett** are participating in an assessment of our General Education program, following an assessment model developed at Fredonia.

#### Other:

POLARIS (Plattsburgh On-Line Archival Retrieval Indexing Service) was inaugurated this fall. The database indexes newspaper and magazine articles and other published/unpublished material in our Special Collections, relating to Lake Champlain and the Adirondack region. The URL is: [www.plattsburgh.edu/polaris](http://www.plattsburgh.edu/polaris). Wayne Miller hosted a reception to announce the service, which received local print and television coverage.

On December 20th, half of the lower level of Feinberg Library will be gutted and renovated to make room for the campus' Microcomputer Lab and office space for the Computer Support staff who are part of our Division of Library and Information Services. Work is expected to be completed in July 2000.

### Potsdam

#### Holly Chambers

#### Staff News:

Retirement - **David Ossenkop** has retired as Librarian of the Julia Crane Music Library.

Leave replacement - **Sally Rusaw** has been hired while **Carol Franck** is on leave, through June 1999. Sally was the librarian at Mater Dei College in Ogdensburg, New York.

#### Other:

**Jane Subramanian** has been included in the newest edition of *Directory of American Scholars*, 9th ed., 1999.

### Stony Brook HSL

#### **Jeanne Galbraith**

jgalbraith@hsclib.hsc.sunysb.edu

#### Publications:

**Li, G., & Huang, M. B.** (1999). Study of Impact Factor on Information Products' Price in Circulation. *Journal of the China Society for Scientific and Technical Information*, V. 18, splmt, p.218-222.

### Tompkins Cortland Community College

#### **David Lewis**

Lewisd@sunytccc.edu

#### Staff News:

**Linda Frank** is on sabbatical fall semester studying electronic reserve systems. Margaret Anderson has joined us for the fall semester as Linda's replacement.

**Barbara Kobritz** will present "Detectives in the Classroom", a two day workshop for college and high school faculty funded by a Tech-Prep grant.



### Ulster Community College

#### **Karen Carney**

[Carneyk@sunyelster.edu](mailto:Carneyk@sunyelster.edu)

#### Staff news:

**Kari Mack** has been promoted to the position of Associate Director of the Library.

**Karen Carney** received a promotion in academic rank to full Professor.

### Westchester Community College

#### **Mary Loomba**

[mary.loomba@sunywcc.edu](mailto:mary.loomba@sunywcc.edu)

#### Professional Activities:

**Gloria Meisel** presented a workshop at the Pennsylvania Library Association's Annual Conference in Pittsburgh on October 1, 1999. Her presentation, "Tough Teach: Adapting Your Teaching Style to Their Learning Styles", dealt with classroom strategies for Library User Education.

#### Other:

We have settled down in our Temporary Library while our present facility is renovated and expanded. The Temporary Library is a wonderful new building with lots of glass and beautiful views of the campus. We expect to be in our new library sometime in 2002.

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## *Libraries Do Indeed Save Lives.....*

In a scientific study, 98% of the 109 participating community and long term care professionals reported that information provided by their medical librarian contributed to better informed clinical decisions. 12 community care programs in the Rochester, NY area took part in the study. Participants included nurses, physicians, social workers, administrators and allied health professionals. When information was provided by the medical librarian:

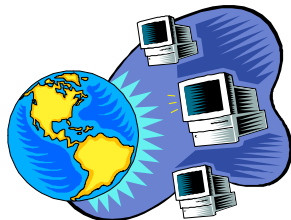
84% of health professionals reported it improved the quality of life of the patient  
 70% reported they changed the advice given to the patient or family members  
 69% reported an improvement in the quality of life of the family  
 60% reported they were able to avoid inappropriate care or treatment  
 44% were able to avoid unnecessary costs  
 20% were able to avoid patient mortality

Overall, information provided by the librarian was rated of higher importance than other information sources such as medical tests or colleagues. For more information, contact Bernie Todd Smith, at ViaHealth Rochester General Hospital (716)338-4045 [bsmith@rghnet.edu](mailto:bsmith@rghnet.edu)

*from: "The Impact of Information on Clinical Decision-Making in Community & Long Term Care"*

## Library Instruction Committee Distance Education Subcommittee

by  
Deborah Bernnard



**Members** of the Distance Education Subcommittee are  
**Deborah Bernnard** (University at Albany),  
**Robert Matthews** (Hudson Valley CC),

**Maureen Lindstrom** (Buffalo), **Holly Heller-Ross** (Plattsburgh) and **Mary Andolina** (Fulton Montgomery Community College). Criteria for membership is simply an interest in the phenomenon of distance education. Since we are all teaching librarians we were, and are, interested specifically in the provision of information literacy at a distance.

Our first project reflected both our interest in, and our frustrations with, providing information literacy to students who do not have easy access to their campus libraries. Lots of publicity was being generated about distance education programs, but few of these programs explained how and to what extent libraries were involved. The July 1998 adoption of the *ACRL guidelines for distance learning library services* also helped to pique our interest in the ways in which SUNY libraries and librarians were coping with this fast emerging facet of higher education. The guidelines state (among other things) that: "Members of the distance learning community are entitled to library services and resources equivalent to those provided for students and faculty in traditional campus settings" and that "The originating institution is responsible, through its chief administrative officers and governance organizations, for funding and appropriately meeting the information needs of its distance learning programs in support of their teaching learning and research" ([www.ala.org/acrl/guides/distlrng.html](http://www.ala.org/acrl/guides/distlrng.html)).

The committee decided to survey the SUNY campus libraries to determine their level of involvement in distance learning initiatives put forth by their campuses. In creating and disseminating the survey we increased our familiarity with distance education processes. Most of our communication as a committee was accomplished remotely by email. We also mounted the survey on a distance education software program called Top Class. We experienced frustrations with both our communication method

and with the distance education software. One of our survey conclusions reflects these frustrations; in it we recommend that SUNY librarians work more closely with computer technologists in order to become more proficient in using technology to deliver library services to distance education students.

Responses to our survey were meager, 24 campuses out of 64 replied. Although this response makes our results far from scientific, we felt that we could spot a general trend from this number. Our major conclusion was that SUNY librarians are generally not involved in distance education initiatives. However, it is important to remember that this reflects a snapshot in time. The survey was sent in Fall 1998. Our conclusions might be different were we to send the same survey today. The survey is titled *Survey of SUNY libraries and their involvement with Distance Education*. Its results and conclusions can be found on the SUNYLA Library Instruction Web Page at <http://library.lib.binghamton.edu/sunyla/survey.html>.

For our next project, we would like to build upon our survey conclusions by helping SUNY librarians with distance learning initiatives. Some of our ideas are to provide a clearinghouse for information on distance learning tools and/or to provide a bibliography of reviews on distance learning software. Anyone who would like to help is encouraged to do so. Please contact Deborah Bernnard at [Bernnard@cnsvox.albany.edu](mailto:Bernnard@cnsvox.albany.edu) or Nancy Cannon at: [Cannonns@oneonta.edu](mailto:Cannonns@oneonta.edu).





## "Looking Back, Looking Forward: Bridging the Millennia"

THE SUNYLA 2000 CONFERENCE

The Year 2000 SUNYLA Conference promises to be the biggest and best ever! **June 21 - June 23, 2000** are the dates to mark in your calendar, as **SUNY Brockport** promises to host the most exciting (and possibly most mysterious?) conference in SUNYLA history.

*"Looking Back, Looking Forward: Bridging the Millennia"* is our conference theme. This will give us a chance to reminisce a bit about the earlier days of librarianship and the history of SUNYLA, while keeping an eye on the exciting new developments of the present and maybe even trying to peek into the future. There will be something special for new members, to honor those who have joined SUNYLA recently and give us a chance to get to know each other. Since our goal is to reach 500 members this year, keep those new memberships coming in!

The Program Committee and the Local Arrangements Committee are hard at work planning the best conference SUNYLA has ever had. And we welcome suggestions, so please forward your ideas to Debby Emerson (demerson@monroecc.edu) or Julie Wash (jwash@brockport.edu)!

**The Program Planning Committee invites applications for poster sessions** at the 32nd Annual SUNYLA Conference, June 21-23, 2000, at SUNY Brockport. Posters may be on any topic addressing the conference theme: *Looking Back, Looking Forward: Bridging the Millennia*. Please consider sharing information about new and old services, your research projects, working with a diverse clientele, history of libraries and librarianship, the future of libraries... the possibilities are endless! Deadline for poster session application is March 15, 2000. Candidates will be notified by or on April 1.

If you are interested in presenting a poster session, fill out the information below, and send via email, snail mail, or fax to:

Poster Session Coordinator  
Linda Whang  
Science Library  
Binghamton University  
Binghamton, NY 13902-6012



## SUNYLA 2000 Poster Session Application

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

INSTITUTION: \_\_\_\_\_

CAMPUS ADDRESS: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

TITLE OF SESSION: \_\_\_\_\_

ABSTRACT:

EQUIPMENT YOU WILL BRING TO THE SESSION (note: we can provide tables and electrical outlets, but Internet access will NOT be available):

\_\_\_\_\_

APPROXIMATE AMOUNT OF SPACE YOU WILL NEED FOR YOUR PRESENTATION (e.g. 6'x6'):

\_\_\_\_\_

**DEADLINE IS MARCH 15, 2000**

*Please contact me if you have any questions. Thank you. Linda Whang.*

# Friend of SUNYLA Award

The SUNYLA Professional Development Committee is soliciting nominations for the 2000 Friend of SUNYLA Award. This award is presented to either individuals or organizations making a significant contribution to the furtherance of SUNYLA objectives.

The criteria for the award are as follows:

1. Outstanding leadership qualities and initiative should be exhibited by all nominees in promoting SUNYLA objectives.
2. A SUNYLA member can be considered if service includes holding an office, planning an annual meeting, serving as category representative, or maintaining involvement as a former officer.
3. Library administrators should exhibit open-mindedness and should work closely with librarians. Creativity and initiative in planning are important, as well as the encouragement of SUNYLA objectives.
4. Recipients from the general public should evidence understanding of State University philosophy. Lobbying, public statements, and legislative activity are examples of such efforts.
5. Publishers, vendor, or other commercial organizations are considered, based on outstanding support to SUNYLA programs.

The nominations will be presented to the SUNYLA Executive Board for consideration and selection at the Spring meeting. The presentation of the award will take place at the June 2000 Annual Conference.

Some of the past recipients of the award include Ed Sullivan, Raney Ellis, John Philippo, Eleanor Carter, and Christine Haile.

Please take into account that the Friend of SUNYLA Award Committee may be completely unfamiliar with your nomination(s). Let us know who they are and why you have nominated them.

Send of a copy of your candidate's achievements as they relate to the above criteria, **no later than February 25, 2000** to:

**Colleen Hailey  
P.O. Box 6012  
Bartle Library  
Binghamton University  
Binghamton, New York 13902  
(607) 777-2621  
chailey@binghamton.edu**

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## Making a Place at the Table

I would like to use my few column inches in this issue to introduce and write in support of a resolution that is very likely to appear on the SUNYLA ballot this coming April. I am referring to an initiative put forth by the SUNYLA Membership Committee chaired by Deborah Curry at SUNY Oswego. This initiative seeks approval of the necessary amendments to the SUNYLA constitution and bylaws that will establish a new SUNYLA "Associate" membership category. This new membership category sets a place at the table for vital constituencies who support our efforts and initiatives.

With the introduction of this proposal, the membership committee has opened the door for us to respond favorably to a number of requests received each year from qualified and knowledgeable individuals who request membership but are unable to join according to current restrictions. The committee has demonstrated to the SUNYLA council that many of these applications are from supporters who would be an asset to our association. In addition, offering a place at the table affords us an opportunity to promote our organization in new ways and become more visible as an important professional development resource for a wider range of supportive library colleagues. This proposal offers us the opportunity to "officially" welcome a new set of qualified and enthusiastic individuals who may include library school students, non-librarian professionals, and retirees among others.

The Associate Membership, as proposed, does not provide full membership benefits. However, associate members may participate and contribute to our committees and special interest groups as well as attend meetings and conferences.

It is my feeling that this proposal is a win-win situation for all. Our organization benefits from an increased membership and participation of an untapped resource of qualified, active supporters. At the same time, we are able to provide a service by reaching out and sharing our vision and expertise with qualified and interested supporters

The committee and its chair have worked hard to promote and present this proposal. I strongly urge you to consider lending your support to an action that will help to infuse new energy and resources into our organization while offering a place at the table for informed, ambitious supporters of our important efforts.

**Mark Smith**  
**SUNYLA President**

The SUNYLA Newsletter:

Co-editors: Jim Coan, SUNY Oneonta [coanj@oneonta.edu](mailto:coanj@oneonta.edu)

Eileen O'Hara, SUNY Brockport [eoara@brockport.edu](mailto:eoara@brockport.edu)

Members of Publications Committee: Cathy Lafontaine, Ellen McCabe, Kim Davies

Please send contributions for the April issue to Jim Coan.

Deadline for next issue: March 1, 2000

