

Draft Minutes

SUNYLA Executive Board

November 21, 2003

11:00 a.m. – 3:00 p.m.

SUNY Cortland

Present:

Ellen McCabe (Cortland), Lori Annesi (Monroe CC), Ron Foster (SUNYIT), Bill Drew (Morrisville), Marc Wildman (Cortland), Marianne Hebert (Potsdam), Karen Ferington (Niagara CCC), Andy Perry (Binghamton), Caryl Ward (Binghamton), Karen Shockey (Oswego), Michael Morin (SUNY Buffalo), Musa Abdul Hakim (Buffalo State), Dan Kissane (Oneonta), Marianne Eimer (Fredonia), Kerrie Fergen Wilkes (Fredonia), Eileen O'Hara (Brockport), Jenny Baker (Brockport), Carrie Laier (Schenectady CCC), Joseph Petrick (Alfred State), Beverly Crowell (Alfred Ceramics), Elizabeth Gulacsy (Alfred Ceramics), Kathleen Quinlivan (SUNY Buffalo), Hilary Sternberg (Buffalo State), Nancy Frazier (Buffalo State), Dave Lewis (Tompkins Cortland CC), Kate Merrill (Geneseo)

1. Approval of minutes: Ellen McCabe moved to approve the minutes of the Oct. 3, 2003 meeting. Karen Shockey seconded. Minutes unanimously approved.

2. Announcements, correspondence, appointments:

Fredonia (Kerrie Fergen Wilkes): Ayodele Ojumu is on maternity leave. Marsha Fleck is working full-time until Ayodele returns.

Oswego (Karen Shockey): Their library has a new wireless café. Also, they will be advertising soon for a new serials librarian.

Morrisville (Bill Drew): Frameless web OPAC is being worked on. USA Today mentioned Bill's web site!

SUNY at Buffalo (M. Morin): UB's 14th President is John B. Simpson, effective Jan. 1, 2004.

Cortland (Marc Wildman): New wireless café is being planned.

Schenectady (Carrie Laier): They are in the process of hiring a new director.

Binghamton (Caryl Ward): New library hours, and a new self-check out system is being developed.

Potsdam (Marianne Hebert): To be announced soon - an opening for an instruction/collection development librarian.

3.0 Officers' reports

3.1 President—Hilary Sternberg

2005 Conference

We are still looking for a campus for our 2005 conference! Please talk to your colleagues about it.

COA Liaison

SUNYLA provides a liaison to the SUNY Computing Officers Association (<http://www.coa.suny.edu>). We have an opportunity for a new liaison. Interested persons should send a brief resume and statement of interest to sternbhi@buffalostate.edu

The Executive Board meets by conference call on the first Tuesday of each month from 11:00 am until noon.

March Videoconference

Mark your calendars for Friday, March 19, 2004 for our next meeting. Locations for the videoconference are Albany, University at Buffalo, Syracuse, and Optometry. Campus liaisons please send maps/directions to the listserv near the end of February.

SCOLD Teleconference

On December 5th, I will be participating in the Library Directors conference call.

Meeting highlights:

- Hilary thanked Ellen McCabe and Marc Wildman for hosting the meeting and making arrangements for parking passes and lunch.
- No Syracuse videoconference location. Details forthcoming about locations.
- Discussion followed about issues for Hilary to present during SCOLD teleconference. (Elsevier contract, reminder to Directors about SUNYLA representation—delegates)

3.2 First Vice President/President Elect—Ellen McCabe

Welcome to Cortland! If you have time, please feel free to walk around the campus. You can think of this as a preview of next year's conference.

“What, me an officer of SUNYLA?” If this is a question you have asked (or not asked yourself) in the past, please consider becoming an officer in the future. There will be openings for the First Vice President/President-Elect, Second Vice President/Conference Chair, and Secretary. I will be looking for interested individuals to fill up the slate of officers at the March meeting. And thanks, for giving this some thought.

I am just beginning to explore the topic of mentoring in libraries but I hope to put together a survey by the spring semester. I am planning on sending this out via the SUNYLA list to get a feel for any mentoring programs currently or formerly in place. Feel free to send me comments if you have dealt with this type of program either formally or informally in your experience.

3.3 Second Vice President—Ted Ciambor

1. The call for presenters/poster sessions went out November 19th with a reply date of February 2nd. The calls went to various listservs including the regional councils, the library schools, and, of course, SUNYLA.
2. The Conference website is up and running at: <http://library.cortland.edu/sunyla2004>
3. After much discussion, the program committee decided to have a keynote speaker on the Patriot Act. We have been in contact with one speaker from ALA, but are waiting to hear back on scheduling.

4. Local arrangements are moving along, with arrangements made for tours, social and upcoming meetings on food selections.

5. Additional meetings are planned for the February/March timeframe as we start to hear back from presenters, etc.

3.4 **Secretary**—Nancy Frazier (no report)

3.5 **Treasurer**—Elizabeth Gulacsy

Opening Balance, 1 July 03	3,160.68
Carry Over 2002-2003	95
Conference 2003	7,687.25

INCOME

Associate New	20	
Associate Renewing	25	
New	160	
Renewing	6,250.00	
TOTAL INCOME		6,455.00

EXPENSES

Subscription: Web Domain	-95	
Membership Development Committee	-20.98	
Executive Committee Meeting	152	
Profesional Organization Dues (NYLA)	-75	
Encumbered:		
<i>Friend of SUNYLA</i>	-300	
<i>Professional Development Grants</i>	-500	
<i>Sylvia Chu Scholarships</i>	-500	
TOTAL EXPENSES		<u>-1,338.98</u>

BALANCE: 16 November 2003 16,058.95

Submitted:

Elizabeth Gulacsy, Treasurer

4.0 Committee Reports

4.1 Automation and Information Technology—Bill Drew (no report)

Meeting highlights: Bill reported that he received no response to messages posted about sfx. He'll try again after the holidays.

4.2 Library Instruction—Angela Weiler

E-mail discussions continue on a monthly basis among the members of the Instruction Committee. September's discussion topic centered around assessment:

- How many of you are using an assessment method within your instruction programs?
Are you using pre-testing and post-testing in this assessment?
- Many of the pre-test questions I've seen are very specific to that library's online catalog and databases, and are often questions that only the librarians in that specific library can answer; therefore post-test results would be sure to show at least some improvement. Opinions on this?
- Are we teaching lifelong skills or are we teaching skills specific to products?
- And finally, what **should** we be teaching, assuming the usual fifty minute session?

Five people responded to these questions, most of them doing some kind of assessment, from having student write down one thing they learned at the end of class to using a pre-test and post-test.

James Nicholas, Barbara Shaffer, and Karen Shockey of Oswego co-authored an article which was published the 9/03 issue of *College and Research Libraries* entitled "Changing the Face of Instruction: Is Online or In-class More Effective?" October's topic centered around that concept, eventually getting seven responses. Not everyone is using online instruction and/or tutorials, and Barb Kobritz shared her negative experiences trying to implement software that was abandoned by the developer shortly after being purchased, making it useless for versions of Windows beyond Windows 98. It appears to be difficult to justify spending the time necessary to develop online projects whose worth has not yet been definitively proven.

4.3 Membership Development—Kim Davies

Membership: As of November 20, SUNYLA membership was increased to **284** and we now have **22** first-time members. There are also **5** associate members signed up, but unfortunately none of these are library school students . . . as of yet. Marc Wildman (Cortland), Michael Morin (University at Buffalo), and Violet Price (Downstate Medical) have all agreed to contact their local library schools to encourage students to join SUNYLA and to consider participating in the annual conference. During such a busy fall semester, these volunteers have managed to pass out the revised membership brochures and pass on conference announcements to regional library school students. Furthermore, Wil Prout has suggested that the Cortland conference include a pre-conference workshop (or another type of presentation) directed at library school students and recent graduates entering the field. We are hoping that these efforts spark an interest in the next generation of library professionals.

The Membership Development Committee strongly encourages all campus delegates to continue recruiting new members and reminding past members to renew their membership. Your efforts and enthusiasm are greatly appreciated.

All current members should have a membership card at this time and delegates can request a current list of members from Kim Davies (davies@geneseo.edu) at any time. The MDC will continue to send out membership brochures to those who have not yet received them.

Membership Social: The MDC will be working with the Local Arrangements Committee at SUNY Cortland to organize a welcoming event to all

conference attendees on the first night of the annual conference.

4.4 Professional Development—Carol Anne Germain

THIS IS OUR SLOW TIME!!

Friend(s) of SUNYLA Award

The annual Call for Nominations for the Friend(s) of SUNYLA Award will go out to SUNYLA listserv in the coming weeks. Now is the time to start generating suggestions, which should be sent to Jerry Burke at

The procedure for nomination is very easy - it simply requires a one or two page nomination letter, highlighting what the nominee has done to help SUNY librarians.

Sylvia Chu Scholarships

Promotion of the scholarships will begin early 2004. This will include SUNYA newsletter articles and listserv postings.

Professional Development Grants Subcommittee

No requests so far this year.

4.5 Personnel Policies—Ron Foster

Exit Survey

Two Exit surveys have been received since our last meeting. Deletages—please continue to direct separating employees to the Exit survey, available online at sunyla.sunyit.edu

Meeting highlights: Ron will send reminders about exit survey to listserv approx. 3x/yr (end of semesters and summer)

4.6 Publications & Communications—Jim Coan/Jenny Baker (no report)

Meeting highlights: Next newsletter deadline is Jan. 15th, 2004.

Discussion followed about directory format and problems associated with print vs. online versions. **Bill Drew moved to create web accessible directory in a password protected database, available only to SUNYLA members. Marc Wildman seconded. Motion passed unanimously.** Jenny will work on putting directory information into a database, and will send it to Wendi Ackerman for web posting with password protection.

4.7 Web Manager—Wendi Ackerman (no report)

Meeting highlights: Wendi is looking into enhancements. Also, she can supply logo for print documents, etc.

5.0 Liaison Reports

5.1 UUP—John Schumacher (Central@uupmail.org)

Negotiations Update.

- The contract expired July 2003.
- All members received information detailing continuation of benefits while working without a contract.
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Negotiations during summer 2003 primarily focused on non-monetary contract issues. The plan is to strive for progress on monetary issues during the remainder of 2003 and the first half of 2004.

- Summaries of UUP and NYS bargaining proposals are available at <http://www.uupinfo.org/proposals.pdf> and in the March 2003 issue of the UUP Voice.
- Latest update can be found at <http://www.uupinfo.org/voice/nov/nov03.html>

Budget Update.

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- A letter writing campaign is ongoing. Letters are being sent to the chancellor, to the Board of Trustees and to college presidents requesting advocacy for the upcoming SUNY budget.
- As of this report, the SUNY Board of Trustees has not submitted the SUNY budget proposal to the governor.
- Please notify your local chapter leaders and/or statewide officers if you hear of budget-related layoffs or “givebacks” from campus budgets.

Political Action.

- See information about letter writing campaign (above).
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VOTE/COPE is the non-partisan political action fund. UUP is involved in an effort to increase VOTE/COPE donations during the month of November. <http://www.uupinfo.org/voice/nov/nov03.html>

Thanks to all current (and soon to be) VOTE/COPE contributors for doing your part in support of public education in New York.

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- The Fall 2003 Delegate Assembly passed a Resolution in Support of H.R. 1157, the Freedom to Read Protection Act (sponsored by the Human and Civil Rights Committee). See <http://www.uupinfo.org/das.html> for the text of the resolution.

Academics' Handbook.

- A question-and-answer format booklet geared towards employment issues for academics has been created and distributed to those members. <http://www.uupinfo.org/guides/acad03P1.pdf>

Leadership Workshop.

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- UUP sponsors training for new or recently involved activists. The next leadership workshop will be held March 12-13, 2004. Contact your chapter office about getting involved and participating in this excellent opportunity.

Campus Equity Week.

- CEW was October 27-31, 2003 and is an international effort in support of part-time, adjunct and contingent academic workers.

<http://www.cewaction.org>

Some information about UUP activities in support of CEW can be found at <http://www.uupinfo.org/communications/release03/cew.html>

UUP has moved.

Mailing Address:

United University Professions

P.O. Box 15143

Albany, NY 12212-5143

Location:

800 Troy-Schenectady Road

Latham, NY 12110

Telephone:

800-342-4206

518-640-6600

518-640-6698 (fax)

Email:

input@uupinfo.org

Web:

<http://www.uupinfo.org>

5.2 COA—Natalie Sturr

Since I last reported, the COA Executive Board only met once. Topics of discussion included authentication projects, virus attacks at the beginning of the school year, and SCAP.

The SUNY Technology Conference is scheduled for June 13-16, 2004 at Hudson Valley resort. This is the same place the conference has been held the last few years.

I attended the Wizard Conference last week in Syracuse. This is a professional development and meeting opportunity. The conference is now run by the Training Center, but has its roots in COA – so it has a strong COA presence. As with any conference, the social networking is at least as important as the sessions. I had the opportunity to talk with many folks about Aleph-related projects, including people from the SICAS Center and ITEC.

Meeting highlights: Discussion followed about Training Center credits and how campuses receive them.

5.3 FACT—Michael Morin

The Fact Council's met by phone on October 24th, 2003. The bulk of the meeting addressed planning for CIT2004, and the council's continued concerns over SCAP funding cuts.

COCID:

Brockport librarian and FACT rep Mary Jo Orzech reported to FACT the success of SUNY Oswego's math COCID: Beyond Chalk and Talk on October 10th, 2003. The event attracted representation from 12 SUNY campuses.

SCAP:

Concerns surrounding a 20% cut in SCAP Funds was expressed to the Provost in a council letter and voiced during our face-to-face meeting last July. Discussion continued in council with a renewed focus to return funds to SCAP and expand it to all SUNY community colleges. The legislation that provides SCAP funds supports technology purchases of direct benefit to students. SCAP, an earmarked fund and legislated line item entitlement has been in place without increases for 18 years. Currently, SCAP funds are not available to SUNY Community Colleges. The reduced funds for 2003-2004 have yet to be released to the individual campuses.

For more information on SCAP see: <http://www.oswego.edu/scap/> and http://www.oswego.edu/scap/scap_guidelines_2003-04.pdf

FACT Council Planning: A major redesign of the SUNY FACT web site is in its early stages. A three member review and redesign sub committee has been formed to refresh the look and architecture of the site. Recommendations are welcome and can be sent to Michael Morin, memorin@buffalo.edu

FACT Initiatives: The request for a SUNY-wide purchase of Impatica and the proposal to start a SUNY based e-Journal for SUNY was not discussed at the last meeting.

CIT2004:

The annual conference will be held June 1-4, 2004 at SUNY Stony Brook, with an overall theme embracing seamless learning. The conference, entitled: "Seamless Learning: Integrating Teaching, Research and Technology" has undergone considerable redesign to address individual requests from past attendees. The FACT Scholarship program has been re-evaluated and new, more flexible guidelines have been implemented. The main presenter from each Abstract accepted for presentation will be awarded a FACT Scholarship of \$125 to attend CIT. We welcome proposals from non-SUNY individuals; however, those individuals will not be eligible to receive a FACT Scholarship. A new single day rate \$75.00 for SUNY and \$90.00 for non-SUNY attendees has been established. The FACT Council has been very pleased with the planning developed by Nancy Motondo of the SUNY Learning Center and Nancy Duffrin, conference site coordinator. The conference tracks are as follows:

1. Preparing Tomorrow's Teachers with Technology (PT3)
2. Learning Outcomes: Raising the Bar with Technology
3. Information Literacy and Research
4. Emerging Technologies
5. Building Bridges among Educators at all Levels
6. Centers for Learning and Teaching
7. Professional Education – the Health Sciences
8. Policy

Abstracts are due January 24th, 2004. For more details: http://www.cit.suny.edu/cit2004/call_for_presentations.html

Meeting highlights: Andy Perry asked about SCAP position on funds for OPAC terminals, which may require simple policy update. Andy will e-mail

particular section of guideline to MM for further investigation.

5.4 SAC—Andy Perry

SUNYConnect Advisory Committee Liaison: Report to SUNYLA Council November 20, 2003

There has been one additional meeting of SAC since the last SUNYLA Council meeting which occurred October 22 in Syracuse. As previously, I won't repeat the minutes that have already been posted on the SUNYLA list but rather summarize and bring to the attention of the Council the key issues.

Ex Libris/LMS: the new installs are continuing at a rapid pace. The sequence of installs seems to be on track.

The main issues now seem to be more related to upgrades and implementation of patch 7, future releases after 14.2, and the implementation of the "no frames" OPAC. OLIS has scheduled most upgrades around the upcoming year end holiday break.

Karen Coombs from Cortland is assisting with the design of the new template for "no frames". I would be interested to get advice from the Council about how far the template process should go and how much customization is desirable as well as what the review process should be. Obviously the more people have to review and approve the work, the longer it will take.

Union Catalog: SAC's meeting with Katrina Anderson was viewed positively. She freely acknowledged the problems and promised a solution. She described our new project manager (Eva Kraul) for the union catalog who is from Germany and has experience with similar projects. There is a short timeline to get the project back on track and this has to be managed closely.

Elsevier Contract: Carey is working closely with a separate Elsevier Contract group to finalize the new contract. It appears that it will be for a one-year term with few cancellations permitted. Work on the next contract will then have to commence immediately.

SLiCAT Disbanded: It was decided that there was no longer a suitable role for SLiCAT due to the budget situation which eliminates the possibility of getting any new products. SAC discussed that a new SLiCAT might be involved with OAI and other "free" resources. These tools will be more accessible to all of us in SUNY when/if the MetaLib product is purchased. The consensus was that it is too soon

Gale Deal: SAC approved the expenditure of funds to lock in a three-year purchase that will provide a \$1.6 million dollar savings over ten years.

SAC also discussed the Fredonia-Binghamton technical processing proposal and the information delivery services project being implemented by the four year colleges that involves ILLIAD.

Meeting highlights: Andy recommended Karen Coombs (from Cortland) as someone who might be able to assist with creation of Aleph template. SAC could also approach SUNYAUG about frames vs. frameless versions and documentation issues. Discussion about Metalib.

The next SAC meeting will be December 17 with the Provost.

5.5 NYLink—Kathy Gundrum

Nylink thanks SUNY librarians for their attendance at Nylink's fall events, including "Navigating the Electronic Resources Maze: Smart Strategies for Tough Times,"

held in Syracuse; "Blueprints for Success: Practical Strategies for Effective Resource Sharing," held in Poughkeepsie; and Nylink's Annual Information Showcase, held in Syracuse. We appreciate your support for our programs!

LAND, Libraries and Nylink Deliver, Nylink's statewide delivery service, now has 73 libraries participating. Visit < <http://nylink.suny.edu/land.htm> > for more information on the service. Our thanks to SUNY institutions for initiating and participating in this service. Please direct your comments or questions about LAND to Carrie Nyc, Nylink's Assistant Business Manager [nycc@nylink.suny.edu].

A new report available from OCLC, **Libraries: How They Stack Up**, provides a snapshot of the economic impact of libraries. The report contains some interesting comparisons of library economics and activities to other sectors, professions and destinations in the worldwide economy. Copies may be downloaded from < <http://www.oclc.org/index/compare/default.htm> >.

At its annual retreat in September, Nylink Council voted on and approved **changes to Nylink's membership structure** as recommended by an ad-hoc council Membership Categories committee created in the fall of 2002. The committee was charged with establishing the principles and defining the responsibilities of Nylink membership, defining membership categories, and proposing a fee structure [to be determined]. Changes will be communicated with the Nylink membership in the spring of 2004 and will go into effect July 1, 2004.

On October 8th, 2003, OCLC unveiled the Connexion client, which now joins the Connexion browser. The Windows-based client interface to OCLC Connexion is now available! This first release includes interactive online cataloging functionality along with macros and labels. Much more will be added to the client in future phases, including a macro recorder, additional authorities functionality, local files, and batch processing. The client software is available for free download to OCLC Cataloging members from the Connexion client Web site < <http://www.oclc.org/connexion/>>. Nylink will offer hands-on Connexion client training in the next training calendar, with classes beginning in January 2004. Nylink's current "Countdown to Connexion" class will be updated to include live content for the Connexion client. Visit the Nylink Training page for a list of current classes < <http://nylink.suny.edu/training.htm> >.

Access to some of H.W. Wilson Company's databases on **OCLC FirstSearch** will change, effective December 17, 2003. Index and Abstract databases will be removed from per-search and will be available by subscription only. The Wilson SelectPlus database will continue to be available on OCLC FirstSearch on a transaction basis. OCLC and Wilson have implemented a special discount program to help FirstSearch transaction customers move to a subscription basis. For more information, please contact Donna Dixon (dixond@nylink.suny.edu) or Joyce Rambo (ramboj@nylink.suny.edu).

The OCLC ILL Policies Directory has replaced the Name-Address Directory

as a central source for ILL policy and contact information. The Policies Directory offers sophisticated searching and also lists union list groups, Group Access Capability (GAC) groups, Reciprocal Faculty Borrowing, International Resource Sharing participants, and IFM participants. The ILL Policies Directory may be accessed from OCLC Web ILL, OCLC ILLiad, or directly from the OCLC ILL Policies Directory web site. More information is available through the Getting Started With the OCLC ILL Policies Directory page at < <http://www.oclc.org/support/documentation/ill/libpolicies/getstart/> >

The fifth session of Nylink's Institute for **Information Technology Fluency for Library Professionals**, which works to increase the basic skill sets and comfort levels of librarians working with technology, began in October. These five-week online workshops, led by Nylink trainers, eliminate the need to travel and spend time out of the library. Please visit < <http://nylink.suny.edu/ITFluency/> > to learn more or contact Jane Neale at nealej@nylink.suny.edu or at 800-342-3353. This project has been funded by a grant from the Institute of Museum and Library Services.

The **Nylink training schedule** for January-June 2004 is being finalized; announcements will be coming soon. Reserve this date: **Nylink's Annual Meeting** is scheduled for May 3-4, 2004, in Saratoga Springs.

5.6 OLIS—John Schumacher

SUNYConnect LMS

- Thirty libraries are currently using the *SUNYConnect* LMS (ALEPH500). (Alfred State, Alfred University, Binghamton, Broome, Canton, Cayuga, Ceramics, Corning, Cortland, Delhi, Erie, Finger Lakes, Fredonia, Herkimer, Jamestown, Jefferson, Morrisville, Oneonta, Onondaga, Orange, Oswego, Potsdam, Purchase, Rockland, Stony Brook, Stony Brook HSC, Sullivan, Tompkins Cortland, Ulster and Upstate Medical).

The remaining Group4 scheduled dates for “switch to production” are (Buffalo State-December 12, Genesee-December 8, Geneseo-December 10, and Monroe-December 17).

Good progress is being made in upgrading the ALEPH500 14.2.4 sites to ALEPH500 version 14.2.7. The plan is to have the upgrades completed during December and January. This includes workshops designed to assist libraries in applying "rep changes".

- Albany has begun analyzing a test database (bibliographic and authority data). Their STP is scheduled for summer 2004.
- The OLIS is awaiting technical feedback from Ex Libris regarding the *SUNYConnect* union catalog.

Maureen Zajkowski (OLIS) has been meeting with Group7 library directors and staff. These meetings serve as an orientation to the implementation process. The Group7 implementation formally begins in mid-December. “STPs” are scheduled in a May-July 2004 timeframe. Group7 is comprised of Brooklyn HSC, Farmingdale, FIT, Maritime, Nassau, Old Westbury, Optometry, Suffolk, and Westchester. Westchester is a PALS site; Brooklyn is a DRA site; the others are Multilis sites.

Initial tests have been completed in regard to removing linkages between ALEPH circulation transactions and personally identifiable information. Librarians at Cortland and Oswego have been testing these procedures. Ex Libris, however has yet to formally provide promised programs for this task.

The recently hired Ex Libris V.P. for Operations in North America met with the S.A.C. Discussions were held on the need for dedicated Ex Libris support for the union catalog development and maintaining consistency in Ex Libris staff assignment across groups of SUNY campuses migrating to Aleph. The Ex Libris V.P. stated that a full time Ex Libris project manager would be assigned in the immediate future to the SUNY union catalog. A commitment was also made to maintain current Ex Libris implementation staff assignments to Group7.

***SUNYConnect* Databases**

- **SUNY and Elsevier have reached a tentative agreement on a one year renewal to the ScienceDirect offering.**

SUNYConnect has established free trial usage of the new Women and Social Movements database through Jan. 14, 2004. The database can be accessed at <http://www.alexanderstreet6.com/wasm>

- **The OLIS would like to thank those in SUNY who have served on the SUNY Library Contracts Advisory Team (SLiCAT). The *SUNYConnect* Advisory Council (S.A.C.) has voted to disband SLiCAT at this time.**

SFX / Metalib

- Additional SFX training and consultation has been provided.
- OLIS representatives met with Ex Libris (November 21st) to discuss possible usage of the Metalib system at *SUNYConnect* campuses.

<http://www.aleph.co.il/metalib>
<http://www.aleph.co.il/metalib/FAQ.html>
<http://www.aleph.co.il/metalib/publications.html>

- S.A.C. has a Metalib demonstration scheduled for their December meeting.

SUNYConnect Information / Resources

- For additional information about SUNYConnect
<http://www.SUNYConnect.suny.edu/>
<http://olis.sysadm.suny.edu/sunyerger/>
<http://www.SUNYConnect.suny.edu/SUNYConnection/>
- Additional resources:
“SUNY ALEPH500 Portal” <http://www.SUNYConnect.suny.edu/aleph/>
“SUNYNet Advisory” <http://OLIS.SYSADM.SUNY.EDU/SUNYConnect2/sunynetserv.htm>
“SUNYConnect Service Communication (where and how to report problems)”
<http://www.sunyconnect.suny.edu/LMS/servicecom.htm>
"ALEPH Migration Staffing Needs"
<http://www.sunyconnect.suny.edu/LMS/alephstaffing.doc>

5.7 NY3R's—Sheryl Knab

- The NY3Rs have received an LSTA grant in the amount of \$70,000. follow-up the very successful LibQUAL+™ project. LibQUAL+™ project is one to surveying user perceptions of libraries and their services. The new statewide grant will underwrite the cost of a series of workshops on continuous assessment and improvement and will be open to teams of staff from any type of library or library system. Participants will learn many other tools and techniques for assess service and work flow productivity and learn how to implement rapid cycle improvements. A series of 8 workshops in five sessions will be offered in 2004 in three locations: Albany, Rochester, and New York City. The grant cycle is Oct. 1, 2003 through Sept. 30, 2004. To date (11/20/03), 47 librarians and staff from 19 different libraries/systems have registered to participate in the *Continuous Assessment, Continuous Improvement* workshops. Deadline for registration is November 26, 2003. See: <http://www.ny3rs.org> for more information.

A subcommittee of 3Rs directors and staff from the Div. of Library Development are continuing to work on revising guidelines for the Regional Bibliographic Databases and Resource Sharing Program in order to bring it up-to-date to reflect current technologies and regional projects. These guidelines have not have a thorough review in 20 years. RBDB funds such regional projects as access to FirstSearch, regional union catalogs and virtual union catalogs, digitization, and retrospective conversion.

- The six biennial NY3Rs/ASLS Academic Library Directors Conference is tentatively scheduled for Fall 2005.
- For separate information on news, special projects and collaborations for each of the nine NY 3Rs, go to <http://www.ny3rs.org> to link to each of Councils' web pages.

6.0 New Business

Shared technical services—Fredonia & Binghamton: Andy Perry talked about the pilot project, a “win-win” situation for both libraries. More about the cooperative pilot project will be shared at June SUNYLA conference.

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